







Perfecting Our Craft

For nearly 175 years, Maple Knoll Communities has provided the tools necessary for older adults to live longer, healthier and happier lives.

Programs and services that impact over 33,000 individuals, ranging in ages from 3 to 107 years old, are provided through our two retirement communities Maple Knoll Village and The Knolls of Oxford, Maple Knoll Outreach Services for Seniors, two affordable HUD Senior Living Residences, VVMKV/VVLHS 89.3 & 89.9 FM Radio Station, a Montessori Child Center, the Hemsworth Wellness Center and a partnership with Ohio Living Home Health & Hospice.

Mission Statement

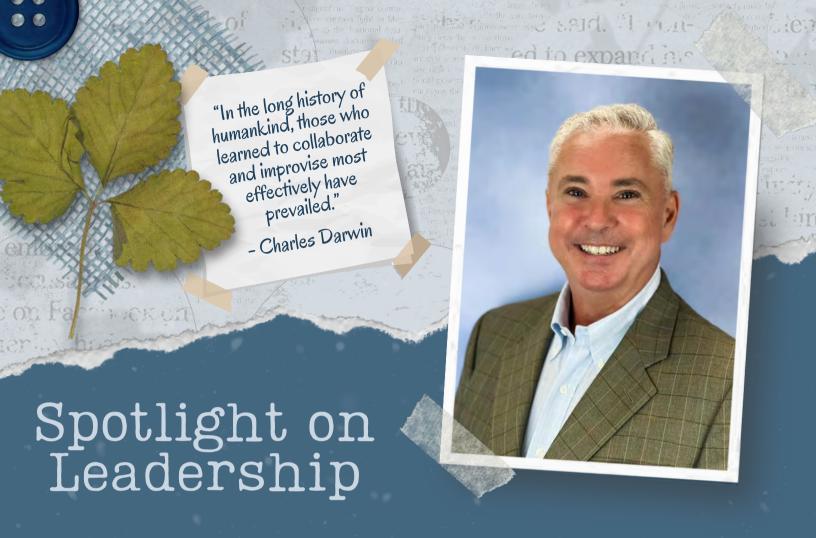
Maple Knoll Communities, Inc. is recognized as a growing provider of outstanding senior communities and services that allow those we serve to thrive in a stimulating and dignified environment. This will be accomplished through creativity and responsible fiscal stewardship.

Vision Statement

Maple Knoll strives to deliver the best lifestyle possible through its comprehensive options, amenities, and services. Maple Knoll strives to create the best time in life for its residents, clients and members.

"What you leave behind is not what is engraved in stone monuments, but what is woven into the lives of others."

Dear Friends and Supporters, This past year, Maple Knoll Communities continued to focus on executing the right strategies, partnerships, and action plans to ensure that we remain well positioned to serve in the future. We can proudly say that the pandemic no longer defined our year. Instead, our work of enriching the lives of those we serve overshadowed COVID-19 concerns, and we saw a sense of normalcy return to our campuses. Occupancy began to return to pre-COVID levels and waiting lists grew at both campuses. Discussions on future Independent Living expansion opportunities began as studies have shown that 1 in 4 adults will be the age 60 or older by 2025. Over the past year, we saw changes in key leadership positions with the retirement of Jim Formal. We remain committed to our mission and are invested in the growth of our services. Providing the best resident and staff experience is vital to the success of our organization in an ever-changing market. What we do is only possible because of the support of our residents, staff, families, volunteers, and community partners. Our campuses benefited from more than 14,000 volunteer hours showing the impact our organization can have when working with the community. So much of what we have accomplished, and will continue to accomplish, is done through building strong relationships with donors and by embracing mutual respect. Fundraising efforts once again proved fruitful as donations soared to over \$2,000,000 during this fiscal year alone. In a year of ongoing challenges, Maple Knoll has continued our commitment to strategically plan for the future and aligning with like-minded organizations to better serve our communities. What had functioned well in the past, required updating. The question was, and continues to be, "what services, facilities and relationships do we need to meet the needs of our current residents and prepare for the future?" As we look towards the future, we are excited to combine efforts with BHI Senior Living to develop innovation, create efficiencies, and improve the overall quality of care across our campuses. This unique partnership sets us up with a blank canvas to create our own future, however we see best defined. In this Annual Report, we dive into these concepts as we share the many stories of collaboration and partnership throughout the prism of life at Maple Knoll Communities. I invite you to join us on our journey and revisit memories throughout the year which have allowed us to improve programs and services, provide a rewarding workplace, strengthen the outreach of senior care in the community, and make Maple Knoll Communities the best place to retire. Sincerely, Limothy P. Mc Lowan Timothy P. McGowan President, Maple Knoll Communities, Inc.



In July of 2022, Tim McGowan was appointed as the new President of Maple Knoll Communities, Inc. Tim took the place of Jim Formal who served as President and CEO of Maple Knoll Communities, Inc. for nearly 20 years. During that time, Jim was instrumental in the addition of new programs and services which helped place Maple Knoll Communities as a top senior care provider in the nation.

Before Tim's new role, he served as
The Knolls of Oxford Executive
Director, then as the Chief Operating
Officer and Executive Vice President
of Maple Knoll Communities for I7
years. His career in long-term care
began nearly 40 years ago working as a
nursing assistant while pursuing his
undergraduate degree from Denison
University. Tim later obtained his
Masters in Health and Hospital
Administration from Xavier

University. Before joining Maple Knoll Communities, Tim served as an Administrator at numerous senior care facilities, represented District VIII on the Board of the Ohio Health Care Association, and also previously held a non-voting seat on the Association of Ohio's Philanthropic Homes for the Aging Board.

Under Tim's leadership, Maple Knoll has soared to new heights and implemented numerous innovative programs which are being duplicated across the nation.

In addition to his efforts at Maple Knoll, Tim has been active within several civic and service organizations. As President of Maple Knoll Communities, Tim will focus on strategic planning and enhancing partnerships, including an affiliation with BHI Senior Living, to ensure Maple Knoll's success for another I75 years.



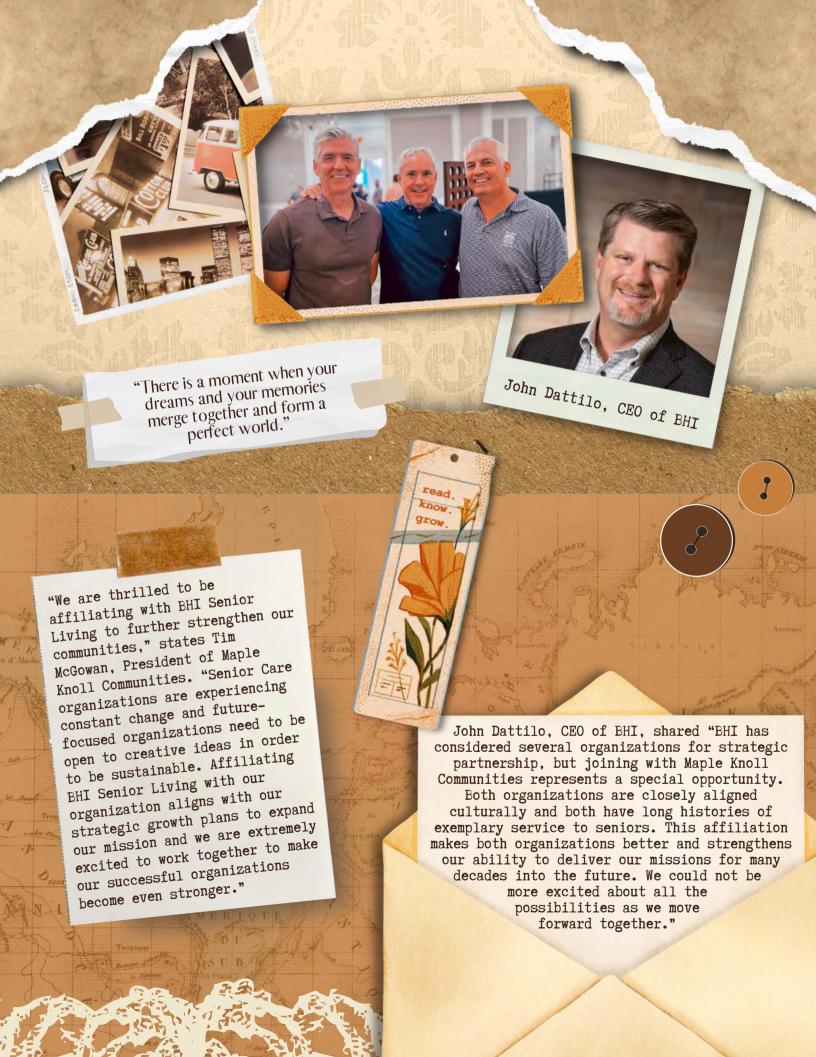
Going back nearly three years ago, The Maple Knoll Communities' Board of Directors began looking at growth strategies for the organization. Our mission calls for us to be a growing provider, so planning for growth has always been an exercise in which we are engaged. After countless months and even years of strategic planning, it was decided that growth through the pursuit of partnering with like-minded, mission-oriented Senior Care organizations was the optimal choice.

Partnerships are nothing new for our organization. Over the years there are many examples of Maple Knoll pursuing these types of affiliations such as partnerships with an insurance collaborative, Miami University, University of Cincinnati, home health care organizations, and many more which have allowed us to expand upon our services.

Our Board of Directors carefully started the process of developing criteria and characteristics that we desired in potential partners which included items such as similar missions and cultures, financial strength and more. Fortunately, a long-standing relationship between BHI Senior Living and MKC added additional confidence to the decision to affiliate.

BHI and Maple Knoll Communities have long histories dating back to 1848 for Maple Knoll Communities and 1904 for BHI, respectively; and they share similar nonprofit missions, care-centered cultures, and structures. In 1952, BHI opened its first **Continuing Care Retirement Community-**Hoosier Village in Indianapolis. Today, BHI Senior Living has seven CCRCs in Indiana and one in Michigan. Each community provides high-quality, maintenance-free residences; a full continuum of healthcare services, including assisted living, memory care, skilled nursing, and rehabilitation services; and a fulfilling lifestyle for active seniors.

The affiliation will allow us to further our joint missions of delivering senior care across Ohio, Michigan and Indiana. Together we will be looking at the potential growth of independent living on both our campuses as well as potential new campuses, expanded programs and services and renovating outdated spaces.



Sustainability Efforts

Maple Knoll Communities Administration and Residents Stencil in a Focus on Going Green

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Maple Knoll Village and The Knolls of Oxford know the importance of going green and intertwine sustainability into their everyday actions and plans. The journey towards becoming a greener and more sustainable community started from the top with a commitment from Administration. In December of 2020, Maple Knoll Village's newest construction, the Coventry Court expansion, was named a Leader in Energy and Environmental Design for Homes awardee with Platinum status, the highest LEED level of certification through the U.S. Green Building Council.

Following the lead of Maple Knoll management, an Arboretum Committee at Maple Knoll Village was created when a group of residents saw the beauty of our 54-acre campus filled with many species of trees and lush greenery and wanted to create an enhanced awareness of trees and plant life for everyone on campus. To ensure that people can enjoy and utilize the benefits trees provide, the arboretum committee's priorities are to protect existing trees, increase the selection and diversity of species, and improve planning, standards, and care for trees.

Becoming a more sustainable community has always been a high priority for Maple Knoll Village as we are continuously planning for the future. Since the

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ARBORETUM

founding of the Maple Knoll Village Arboretum, there has been an increased

campus-wide interest on improving Maple Knoll Village's efforts to go green. This motivated another group of residents to launch a new sustainability committee.

"Memories are the key not to the past, but to the future."

– Corrie ten Boom



While the committee is still very new, residents have already been hard at work brainstorming innovative ways our campus can reduce our carbon footprint and teach fellow residents how they can live more sustainable lives. Resident efforts include the recent creation of a shared vegetable and herb garden that is planted and maintained by the MKV Community Garden Club. Committee members are also devoted to educating their neighbors on how their use of electricity, water, and gas affects the environment and utilities at Maple Knoll in monthly resident newsletters and publications.

The Sustainability Committee worked with local St. Xavier High School students this past year to conduct a carbon footprint study of Maple Knoll Village. Committee members were able to attend the St. Xavier High School engineering student presentations in person and were thoroughly impressed with how informed and educated the students were in their studies and recommendations. Plans are already in place to implement many of their ideas and continue this partnership well into the future.

Involving the community in sustainability efforts is very important and plans for the Architectural Design Professor from the University of Cincinnati DAAP School to present the concept of green roofs to the Sustainability Committee is already underway. Future goals of the committee include securing funding from resident and public

gifts as well as environmental grants, identifying clear short-term and long-term goals, and researching electric alternatives for the Maple Knoll Village company fleet vehicles.

Not to be outdone, The Knolls of Oxford worked with a donor, who happens to be a Miami alum, to purchase six electric golf carts for the campus. These eco-friendly vehicles are used by staff to cut down on The Knoll's eco-footprint. Residents also worked with management to implement additional environmentally friendly options such as reusable take-out boxes, recyclable paper products, and reusable water bottle fountains.

Maple Knoll Communities continues to evaluate efforts toward creating a more sustainable community for current and future residents.



Innovation at Maple Knoll Communities

The future of senior living is bright, and at Maple Knoll Communities we are leveraging technology to engage residents. Every day we see an increasing requirement to adapt to the changing needs of seniors. Our strategic planning has allowed us to write a future that honors the past and boldly propels us into the future.

This has included the deployment of CarePredict, a technology platform that includes smart wearable devices to indicate potential health declines, location insights, staff alerts, and communications. The system will also allow for future expansions to include off-site GPS tracking, keyless door entry, and point-of-sale systems.

Other technological advancements such as a corporate Verizon phone plan for residents, updated wifi, new firewalls, app enhancements, and the addition of online assessment tools, have greatly improved the opportunities for residents, families, and staff to enhance their daily tasks.

An innovation highlight this year included Maple Knoll Communities earning an award in the National McKnight's Excellence in Technology Awards. The program is a joint production of McKnight's Long-Term Care News, McKnight's Senior Living, and McKnight's Home Care.

The long-running program honors providers that convey how technology has improved care and operations in their organizations. Maple Knoll Communities was named a Bronze Winner in the Quality Category for Technology. The award was granted due to the efforts taken by Maple Knoll to ensure that residents had timely access to healthcare providers, particularly during the COVID-I9 pandemic.

During this time, Maple Knoll Communities began leveraging technology such as Cisco WebEx, Doximity, and Skype to deliver virtual visits and care, using tablets as endpoints. Maple Knoll then adopted a single platform that allows for the use of smartphones, tablets, computers, and medical carts dedicated specifically for telehealth purposes. The new telehealth solution from Netsmart allowed for the opportunity to schedule an initial intake or reccurring appointments with residents. Clinicians gained access to launch telehealth sessions from within the electronic health records system and streamline billing. Within the system, clinicians can set their availability, monitor the virtual waiting room and be notified when residents arrive. From the more robust telehealth system, Maple Knoll Communities expects to see improved patient outcomes and increased patient engagement and satisfaction via a more comprehensive experience.

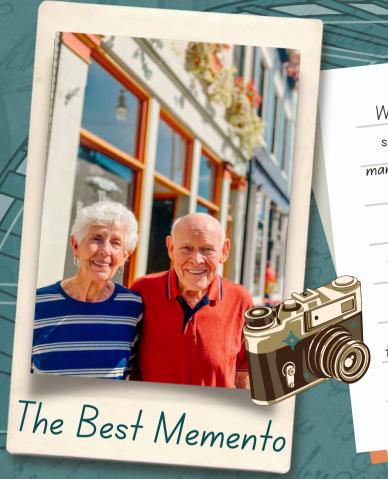
Looking into the future, Maple Knoll will stay at the forefront of delivering services through innovative ways for years to come.



"Our investments in
Telehealth and
integrations of care is
integrations of care is
just the beginning of our
just the beginning of our
commitment to improving the
lives of our residents through
technology."

- Mark Plunkett, Senior Corporate Director of Information Technology





With so many misconceptions surrounding senior living communities and older adults, many people view senior living communities in a negative light and look at older adults as having mundane, inactive lifestyles.

The active, bright, and out-of-the box media presence of Maple Knoll Communities' programs and services has helped to dispel these misconceptions regarding seniors through numerous national accolades this year.

Awards Won July 202I - June 2022

Apex Awards

MKV Facebook & Instagram - Award for Public Excellence - Social Media Sites

Telly Awards

Happily Ever After commercial - Bronze Winner - Non-Profit Life is Better with a Little Craziness commercial - Bronze Winner - Non-Profit Life is Better with a Little Craziness commercial - Bronze Winner - Local TV TKO *I Still Got It* commercial – Bronze Winner – Non-Profit

Davey Awards

Never a Dull Moment commercial - Gold Winner - Best Use of Humor Never a Dull Moment commercial - Gold Winner - General Non-Profit Never a Dull Moment commercial - Silver Winner - Best Videography

DotCOMM Awards

Virtual Reality commercial – Platinum Winner – Non-Profit Happily Ever After commercial - Platinum Winner - Non-Profit Iconic Movie Posters Remade - Gold Winner - Facebook Iconic Album Covers Remade - Gold Winner - Instagram 14 Days of Valentines - Gold Winner - Instagram TKO Uncorked and Livin' It Up - Platinum Winner - Retirement Community Commercial

TKO Uncorked and Livin' It Up - Platinum Winner - Non-Profit

Ava Digital Awards

Levels of Care booklet - Gold Winner - Content Marketing E-book

Marcom Awards

The Retirement Resource - Gold Winner - Print Media/External Newsletter

McKnights Tech Awards

Telehealth - Bronze Winner - Quality category for technology

Communicator Awards

Do Blondes Have More Fun? - Award of Distinction - Print Advertising Kickoff Your Retirement Living - Award of Distinction - Newspaper Ad

w3 Awards

Virtual Reality commercial - Silver Award - Non-Profit
Virtual Reality commercial - Silver Award - Best use of visual effects/motion graphics

Viddy Awards

This is Where I'm Supposed to Be - Gold Winner - Retirement Community commercial Happily Ever After commercial - Gold Winner - Retirement Community commercial Virtual Reality commercial - Platinum Winner - Retirement Community commercial TKO I Still Got It commercial - Platinum Winner - Retirement Community commercial

Cincinnati's Best of the Best 2021

Best Senior Rehab Center
Best Senior Living
Best Senior Care Facility
The Maple Knoll Montessori Child Center - Best Preschool

2021 Greater Cincinnati Non-Profit of the Year Awards



Senior Living Editorial Director John O'Connor.



Resident enrichment surveys were given to gain insight into resident satisfaction and to further enhance offerings. Individual departments took the feedback back to the drawing board to incorporate new ways to meet the needs of our residents and offer new services.

These efforts paid off and independent living remained at a high occupancy level at both campuses. Expansion plan discussions began at Maple Knoll Village, and the city of Oxford was named a top place to retire, an indication of future growth to come.

As part of our strategic planning process, we started interior and exterior renovations and improvements at both Maple Knoll and The Knolls. Inspired changes included the renovation of the Bistro on the Green at Maple Knoll Village, the addition of a 24-hour marketplace, an enhanced salon, Auditorium renovations at The Knolls of Oxford, and new pavement and roofing at both campuses.

Maple Knoll Village and The Knolls of Oxford work diligently to encourage residents to get involved and engage with others in the community regularly. Those wanting to focus on fitness had the opportunity to do so via Maple Knoll's state-of-the art wellness center featuring a warm water pool and whirlpool. Land and water classes provided for numerous opportunities to exercise the body and mind. At The Knolls of Oxford, shuttle buses to Miami University's Recreational Center, combined with onsite fitness classes set the background for an active lifestyle.

Engagement was both a challenge and an opportunity at a time when families and staff were still faced with concerns related to the pandemic. But what does not challenge us does not change us and we embarked on a journey to find new ways to engage our communities. From overnight trips to see fall foliage in West Virginia, a visit to Mansfield and shopping excursions to Easton the activities departments spent the year planning outings and in-house activities for Maple Knoll and the Knoll's residents to enjoy. Other highlights included trips to Cincinnati's top restaurants, betting on horses at Keeneland, theaters, museums, and hiking in some of the Great Parks of Hamilton County.

The ambassador program continues to serve as an opportunity for residents to get involved with campus events and provide prospective residents with an inside look at daily life at Maple Knoll. Ambassador duties involve working the welcome desk in the marketing department, mingling with prospective residents at marketing events, and assisting with special programs and projects on an as-needed basis.

We fostered a connection with the Greater Cincinnati and Oxford communities as we continue to work with community partners such as Wyoming High School, Talawanda Schools, Fortis College of Nursing and more to provide intergenerational relationships across the region.



Journal Entries



"We sought a simpler life that allowed us to enjoy all the things that really matter to us. Our life is fuller because it is simpler. At TKO we can spend our time on the "want to's" because the "have to's" are taken care of."

- Kathryn McGrew, Knolls of Oxford resident



"If you are bored it is your own fault because there are so many activities to choose from!"

- Sue Sorensen, Maple Knoll Village resident

"We are most thankful for the safety here and the prompt work of Maple Knoll to provide us with access to the vaccines on site."

- John and Louise Bower, Maple Knoll Village residents

"It takes a moment to make memories and a lifetime to forget them."

- Andy Mineo



Healthcare Services: Providing the right tools in the right setting

Skilled Nursing Healthcare Services at Maple Knoll Village and The Knolls of Oxford bridge the gap between hospital and home and provide physician—directed care. Staff members assist individuals needing transitional services after a hospital visit, requiring rehabilitation, recovering after an injury or, dealing with a chronic illness. This year, Maple Knoll Village's Bodmann Skilled Nursing received a completely renovated spa/shower room on the long-term care wing as well as new call panels on all floors.

Our excellent care is reflected in our quality awards and state survey results. Both campuses received a total of 18 state surveys with no citations from The Ohio Department of Health over the past 24 months. Campuses also boast high resident vaccination rates ranging from 98-100%.



Support services aim to bring independence and dignity to those we serve. Residents don't let healthcare challenges define them, they let our services refine them. Maple Knoll opened the new memory support wing in Assisted Living. The unique space offers 7 resident apartments, game areas, a gardening center, separate dining space, living room, dedicated entrance and individualized activities based on cognitive abilities. The space also features healthcare staff around the clock to provide the opportunity for hands on support, care and guidance.

Maple Knoll's Breese Manor Assisted Living followed suit of The Knolls of Oxford and became a pet friendly Assisted Living community. The Knolls campus began the conversion of an older memory unit to a new, state-of-the art rehabilitation wing. With the use of technology those experiencing minor cognitive issues can now integrate into the general population preventing the pitfalls of isolation while experiencing a first-class stay.

At both campuses, you will often find residents in healthcare services skydiving or traveling to Venice via their Virtual Reality headsets, enjoying a manicure, or trying out a new hobby like gardening or painting proving that residents can thrive in any setting within Maple Knoll Communities.

"The team in the hospice unit took such good care of my Dad. I am forever grateful!"— Deb Kreilein, resident family member

"I can speak for our entire nursing class that we have loved being a part of the Maple Knoll community this semester. From day one it was evident that everyone here loved working here and also living here. It really is a family atmosphere."

- Eva Nester, 3rd year University of Cincinnati College of Nursing student

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Providing Experience for the Future:

FORMAL UNIVERSITY AFFILIATIONS

For nearly two decades, Maple Knoll Communities has helped prepare a manuscript for tomorrow's leaders through formal affiliations with Miami University and The University of Cincinnati. These affiliations have provided the next generation with hands-on experience that is beneficial to both residents and the students. Not only do the affiliations provide social, recreational, and educational opportunities, but it also allows students and staff to pursue innovative research in areas that directly affect our residents. Together, these two generations can make a lasting impact by embracing technology and creative, quality programming throughout our communities.

Both campuses saw the benefits of an intergenerational Tech Program. The program connects residents with university staff for educational tech classes as well as one-on-one student support for tech needs.

Maple Knoll Village residents participated in the popular University of Cincinnati's College of Medicine's "Tell Me Your Story" program which received national recognition in a journal publication. University of Cincinnati faculty and staff continued to enhance research efforts by working with Maple Knoll Village on projects related to employee health and wellness, drone technology and more. A team member was asked to join an advisory board with the University of Cincinnati research study for a Mental Health & Well Being for Long Term Care workers. Collaboration efforts continued as Maple Knoll was featured in a second published journal piece, this one on Retirement Community Sleep Health Assessments. A highlight of the year occurred when College of Nursing students held a campus-wide health fair for residents and staff. The same students participated in rounds through each healthcare department at Maple Knoll Communities, providing them with intergenerational relationships and real-world experience for the future.

Maple Knoll Village and the University of Cincinnati Affiliation

Affiliation Vision Statement:

We will shape the future of healthcare and promote the best lifestyle possible for older adults.

Affiliation Mission Statement:

Create a nationally recognized interdisciplinary learning partnership for students, faculty, practitioners, employees, and researchers that strives to enhance the quality of care and services for older adults. We will further the missions of the University of Cincinnati and Maple Knoll Communities by fostering a sustainable program of innovation, research, and practice.

Miami University students and faculty jumped at the opportunity to integrate with The Knolls residents as restrictions were lifted across the campuses. The Miami University Glee Club reinstated their on campus concerts and The Knolls proudly sponsored an Alumni Virtual Cooking Demo. This unique partnership allows residents to enjoy continuing education like the Institute for Learning in Retirement (ILR) as well as on site presentations.

Recently, a new collaboration called the First Gen program was launched. This exciting new partnership is between first generation college students at Miami and TKO residents who are also first generation college graduates. The Knolls of Oxford resident George Beverley was honored by Miami University with The Kevin Kuethe Spirit of Tradition Award. The award honors one alumnus of the Miami University Men's Glee Club who exemplifies the spirit of the Glee Club through continued and demonstrated engagement, including service and devotion, to current members and alumni of the group. Aaron Steckman, Maple Knoll Communities' Infection Preventionist, was recognized on-field at a Miami University football game which honored frontline workers.

"Working with the residents gives me a greater appreciation of Oxford and its greater appreciation of Oxtora and its diversity. It's pretty easy to forget that while we live in a college town, it is not only a college town - it is home to people of all college and of all walks of life."

- Jennifer, a Miami University student currently working in The Knolls Assisted Living Activities Department

"This semester has really opened my eyes to gerontology. I had no experience previously and the Maple Knoll team gave me the opportunity to practice pătient education in an environment that I was unfamiliar with previously. I am forever grateful!"

- Annabelle Gonnella, third year University of Cincinnati College of Nursing student

"For me, being able to be involved in Oxford, Miami University, church, the rec center and activities is a big advantage and fosters connection with the world beyond on our own TKO community.





"I'm listening online from Ottawa, Canada. Love the music, special programs, Big Band, Beatles, and of course the old radio shows. They keep me company every day of the year."

-Marcia, WMKV/WLHS Listener WMKV/WLHS 89.3 & 89.9FM:

The Sound of a Memory



The past fiscal year proved to be a year of growth for WMKV/WLHS through mixed media and a plethora of projects. This included the Music Mobile at Maple Knoll Village and The Knolls of Oxford, attending senior events as we come out of the pandemic, and listener surveys of musical interests which have expressed a love for the old format with the addition of the songs of the '60's and '70's that other radio stations are not playing.

Among the new programs added this year were: Ticket To Ride: An Hour with the Beatles, That 70s Hour, One Hit Wonders with Dan Sweeney, an award-winning program from California, and a general influx of some soft '70's hits that dovetails with our other musical offerings, allowing a generational interchange as families listen and enjoy songs that made their memories, while making new ones for younger listeners.

Branching out in the community included the formation of unique partnerships adding to the playlist including Cincinnati Museum Center, the Cincinnati BBB, Lakota Local School District, Jazz Alive!, Learning Through Art, the Cincinnati Jazz Hall of Fame, and more, strengthening WMKV's community impact.

WMKV 89.3FM continues to simulcast on WLHS 89.9FM and has seen increased listenership on smartphones and smart speakers. Technological advances have allowed for WMKV/WLHS apps on Android and iPhones, plus for those with Amazon Echo devices or other smart speakers, listeners have the option to simply say "Play WMKV!"

Listenership reached a high of 31,000 and a recent check of on-line listenership identified that in one week more than 6,000 people from around the U.S., with additional on-line listeners in Canada, Finland, Brazil, Germany, Mexico, the U.K., Italy and the Philippines, tuned in merging international memories and bringing Maple Knoll Communities to a worldwide audience!

Seeking Adventure at The Maple Knoll Montessori Child Center



"I love when Mr. John comes and reads us stories" -Ronan, student age 5



The Maple Knoll Montessori Child Center, located within Maple Knoll Village, provides a caring, educational environment for children ages three to six. From Monday through Friday, students walk through our doors to engage in a Montessori curriculum that includes physical development, social development, emotional wellbeing, mental growth, and spiritual development. However, what sets the Child Center apart from other programs is the wealth of opportunities for intergenerational engagement between the children and older adults living at Maple Knoll Village.

The Child Center spent the year igniting a passion for learning while developing important life

while developing important life skills. Enrollment increased by 60% with 24 students joining from across the Tri-State region. Four residents volunteered throughout the year provided a combined total of over 200 hours which included reading to the children, participating in joint activities, teaching them how to play musical instruments, and more.

The Child Center took center stage when voted Best Preschool 2021 by the Non-Profit of the Year Awards and also Best Preschool by Cincinnati Magazine's 2021 Best of the Best awards. We began to empower our next generation of philanthropists as the students stole the show with a special performance at The Maple Knoll Village Arboretum Dedication ceremony.

Creating Experiences with Maple Knoll Outreach Services for Seniors

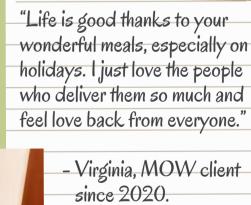
Maple Knoll Outreach Services for Seniors (MKOSS) brings together programs and services which allow people with significant physical and cognitive limitations to live in their home or a home-like setting and remain integrated with the community. The mission is to help individuals maintain their independence for a happy and healthy lifestyle where they are in control. The most requested and utilized programs to support homebound seniors are Meals on Wheels and Senior Transportation.

This year MKOSS touched the lives of nearly 850 older adults in 35 Greater Cincinnati communities. A nutritious meal is only the start of the value Meals on Wheels can deliver to keep our community members healthy. With the help of approximately 100 trained volunteers, MKOSS delivered over 85,000 meals in the community to 426 clients. The transportation department logged an impressive 46,000 plus miles to provide nearly 8,500 client trips to medical and therapy appointments as well as grocery stores, pharmacies and social service agencies.

Outreach staff and volunteers continue to be the "eyes and ears" in the homes of at-risk seniors. Connecting seniors to services and each other is the cornerstone of the MKOSS operation. Throughout the next fiscal year, volunteer recruitment and fundraising efforts

will continue to assist in expanding our commitment to serving additional seniors

in new and creative ways.







Journal Futry

"I love it here, I truly do. I like it when we get new books in the library, I enjoy the exercise groups with my friends, the bingo and all the other stuff we have going on around here. But most importantly, I feel safe and listened to."

- Kay Francis. Resident since 2014.

Setting the Scene for new Adventures with HUD Operations

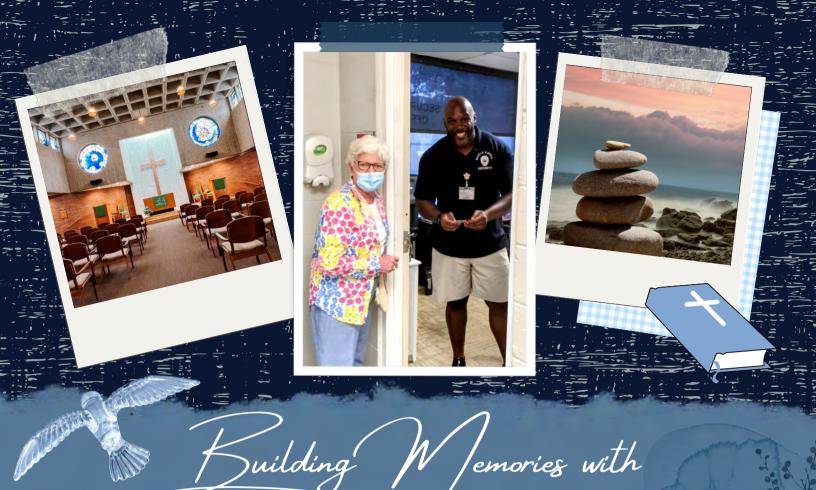
Maple Knoll Communities is proud to support seniors who are living on limited income through subsidized housing options provided by HUD, the Federal Department of Housing

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and Urban Development.
Access to decent, affordable housing provides critical stability for families and lowers the risk that vulnerable families become houseless. The number of houseless and unstably housed seniors is projected to grow, creating serious health consequences as they often face declining incomes, increased medical costs, and housing that may not be designed for their needs.

Maple Knoll helps to meet this need by offering two quality affordable housing with loads of services to promote better mental and physical health, improved quality of life, and independence for low-income seniors. Our modern affordable housing attracts a wide, diverse range of residents and is built of quality that matches or sometimes exceeds that of market-rate housing. We currently have 94 units that 95 seniors proudly call home. By going above and beyond with our housing opportunities, residents had the ability to make and maintain small but impactful changes to help ensure they thrive, not just survive.



Spiritual Services

The Spiritual Life Department continues to plan for the future and looks to add additional volunteers to continue to spread love, joy and happiness to our ever growing and evolving community. Currently, programs are intertwined within both campuses and encompass support for more than 1,100 residents and 425 staff members.

Highlights of the year included the expansion of the Grief Support Group, the addition of 16 new Spiritual Life volunteers and the reinstatement of in-person Sunday worship services, Catholic Mass, Bible study, Celebrating the Rosary and Holy days. The Happy Café expanded and new themes helped the participants to find meaning, joy, and resilience throughout the year. Quarterly, they were given the opportunity to demonstrate what they had learned by paying it forward to their community. Some examples were: Post-it-Note Tuesdays to promote positivity among the staff and their neighbors and thoughtful cards which were delivered to each employee.

Residents were surveyed to ensure we are providing them with the necessary tools to create an exceptional spiritual experience. Results depicted excitement in the reopening of services and the opportunity to implement additional spiritual programs to better support the needs of the campuses.

"The Spiritual Life department has been a godsend to me. To be a part of a workplace community that is spirit led inspires me to give my all faithfully."

-LaMont Spencer, Maple Knoll

"Thank you for all that you do to enhance our Spiritual Life. The blessings of your ministry are touching us all."

– Margaret & Jim Sherlock, Maple Knoll Village residents

Telling Our Story: Maple Knoll Communities' Employees

Maple Knoll Communities recognizes that an outstanding resident experience is made possible as a result of an exceptional employee experience. Because of this, Maple Knoll works continously to ensure the 425 employees working within our communities have the support and services they need to succeed in their roles. This has led to a quarter of the workforce serving as employees for 10 years or more, something unheard of in healthcare.

This year management provided numerous unforgettable experiences such as luncheons, fall festivals, a week of thankfulness, canned food drives, a Wish Giving Tree, Candy Cane Grams, food trucks, coffee trucks, a Super Bowl party, weekly gas card drawings, donation drive to assist those in Ukraine, a weeklong celebration during National Nursing Home Week and

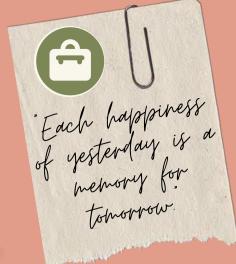
many more.



"We didn't realize we were making memories, we just knew we were having fun."

- A.A. Milne













Human Resources and the Employee Appreciation Team highlighted inclusivity throughout the year by honoring special events and hosting open discussions on improving workplace acceptance. In February we celebrated Black History Month with a theme of "Connecting the Past to the Present" honoring those who made a difference in black history as well as those who contributed as inventors, authors and more.

As an organization we celebrated Pride Month with 30 days of support and celebration of the LGBTQ+ community. A Trivia Game competition enlightened and brought awareness to employees and residents. Juneteenth was celebrated with a luncheon catered by a local black owned restaurant with education on its importance accompanying.





An onsite Resource
Navigator program, which
began late 2020, continues
to be a success and assisted
with over 100 employee
inquiries this fiscal year. This
program offers a coach who
specializes in financial,
government and other types
of assistance.

Employee Memoirs: The many hands involved in guiding, nurturing & creating essential services for our seniors



Verna is a State Tested Nursing Assistant (STNA) and has worked in Bodmann Skilled Nursing Pavilion at Maple Knoll Village for four years. Her favorite part of the job is the residents and her coworkers. Taking care of people can be a very rewarding job. The residents are truly like family to Verna and her coworkers. Her fellow STNAs on the floor are all a part of one big team. Having a team that supports you and looks after you whenever you're having a bad day is what sets Maple Knoll Village apart from other employers.

Tina has worked at The Knolls of Oxford for five years as Chef of the Clubhouse. Her favorite part of working at The Knolls of Oxford would be the residents and her co-workers. She loves getting to know the residents and feels like they are a part of her family.



Cordaisha recently became the Admissions
Coordinator for Bodmann Skilled Nursing
Pavilion. Cordaisha loves the people she works
with, especially the residents. She learns
something new every day and the residents at
Maple Knoll Village make her feel like her life
has a purpose. She has plans to further her
education in healthcare administration.

Rayven is the Social Work Designee at The Knolls of Oxford. She has a degree in Psychology from Miami University and plans on continuing her education so that she can earn her Social Workers License. In her role, she interviews residents, assists with insurance, charting, and advocates for the residents to make sure they are heard and receive the best care possible during their time at The Knolls of Oxford. She is proud to be a voice for the residents because they are what makes the job worth it.



Tina Edwards

Creating a Template for the Future

Maple Knoll Communities' Foundation Board Leadership

Maple Knoll Communities is blessed with a passionate and enthusiastic oversight team consisting of professionals well-seasoned in the world of business and philanthropic activities.

The Maple Knoll Foundation Board of Directors possess years of applied experience in a variety of business enterprises, from service industries to manufacturing and industrial enterprises, and from administrative vocations to the nonprofit world.

They all have one thing in common—they are focused on Maple Knoll's mission of positively improving the lives of older adults within our communities and beyond.

These key individuals will forever be etched in our history.

"I have thoroughly enjoyed my years of service with Maple Knoll, especially working on the annual fund and serving on the Board of Trustees. It has been rewarding to be supportive of the Maple Knoll culture, which is all about giving the best possible care to the residents. It has been wonderful to work with such a talented and committed group of people. My experience has been very educational and a lot of fun!"

- Fred Robbins, Chairman of the Maple Knoll Communities



Fred Robbins Chairman



Dave Wallace First Vice Chairman

foundation Found of Firectors



Marilyn Hoskins Second Vice Chairman



David Zuidema Corporate Secretary



Kurt Marty Treasurer



John Bloomstrom Immediate Past Chairman



Current Foundation Board Members

Tamilyn Bakas

Trish Hanna

Stephen Komrska

Susan Lang

Lynn Larson





















Kurtis Lindemann

Kathy McGrew

Frank Scalcucci

Jolene Sobotka

Woodrow Uible

THE MAPLE KNOLL

Gearbook

Administration:

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President

Jim Stahl Vice President of Finance

Andrew Craig
Vice President and Chief Innovation Officer

Megan Ulrich
Vice President of Marketing & Business Development

Shirl Miller Executive Assistant

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Michelle Zeis Corporate Director, Development

Karen Pendleton
Senior Director, Corporate Compliance/MDS

Bailey Wallingford Manager, Corporate Communications

Mark Plunkett
Senior Director, Corporate Information Technology

Stephanie Goddard Senior Director, Human Resources

Rene Marois
Executive Director, Health Services

Joe Volker Senior Director, Corporate Facilities

The Knolls of Oxford Staff:

Suzanne House

Director, AL and SNF Activities

Laura Lacy
Executive Director

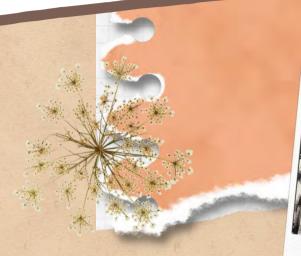
Tara Pitts

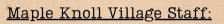
Director, IL Social Activities

Michael Williams
Senior Director, Food Service

Cheryl Hampton
Director, Marketing







Casey Meadows Senior Director, Nursing

John Ammerman Senior Corporate Director, Marketing

Meri Fox Director, Child Center

Jim Hoeh Senior Director, Community Experience

Tina Thomas
Director, Assisted Living

George Zahn Director, WMKV 89.3 & 89.9 FM

Mary Beth Madlener Assistant Director, Nursing

Debbie Cattran
Director, Nursing Activities

Sandra Schenk
Director, Social Services



Community Services Staff:

Julie Cox Senior Director, Accounting

Joshua Howard Senior Director, Maple Knoll Outreach and HUD Operations



Investing in the Next Generation

Maple Knoll Communities Financials

While this challenging operating environment will persist for some time spurred by the ongoing pandemic, nursing reimbursement changes and staffing shortages across the industry, we remain confident in the future growth of Maple Knoll Communities.

Even during the most challenging times, we delivered the highest quality experience possible and as an organization worked diligently to keep costs down and persevered. Moving forward we will combine our fiscal responsibility with the power of partnership and collaboration to deliver on the Maple Knoll legacy and promise of high-quality care.

"The long-term legacy was a factor in selecting Maple Knoll, as well as the friendliness of people and the beautiful campus."

-Diane Becker, Maple Knoll resident

2022 UNCOMPENSATED EXPENSES

\$503,000 Benevolent Care Cost of Healthcare in Excess of Reimbursements \$3,774,000

> Total \$4,277,000

We feel so fortunate to be living here - thanks for all that you do.

> Lynn Murray, Maple Knoll resident

Individuals Impacted by Maple Knoll Communities in Independent Living Residents: 533

Assisted Living Residents: 116

Skilled Nursing Patients: 575 inpatient, 291 outpatient

WMKV/WLHS Listeners/Members: 30,000 listeners Maple Knoll Senior Outreach Services Clients: **850** Senior HUD Housing Residents: 258

Child Center Students: 24

Total: 32,647 Individuals

6,372

SETS	2022
Operating cash	\$1,042
Accounts receivable	1,074
Other current assets	2,490
Investments designated by board of directors	13,942
Investments whose use is limited or restricted	14,237
Property and equipment (net)	81,801
Other long term assets	2,528
Total Assets	\$117,114
ABILITIES AND NET ASSETS	
Current Liabilities	\$9,900
Long term unamortized and refundable entrance fees	30,994
Long term debt and capital lease obligations	65,937
Other long-term liabilities	443
Net Assets	The Arthur Many
Unrestricted	(1,719)
Temporarily and permanently restricted	11,559
Total Net Assets	9,840
Total Liabilities and Net Assets	\$117,114
ondensed Statement of Revenue and Ex	penses
EVENUE	
Net service revenue	\$34,060
Amortized and forfeited entrance fees	4,698
Community services	604
Grants - (COVID related)	4,702
Contributions and other services	2,056
Total Revenues	\$46,120
(PENSES	
Salary, wages, benefits, and payroll taxes	\$19,299
Non compensation operating expenses	13,656
Interest expense	3,248
Depreciation and amortization	5,918
Administration	5,661
Total Expenses	\$47,782
Total Expenses	Ψ-7,702
Operating Loss	(\$1,662)
THER INCOME / (LOSS)	
Realized and unrealized gains/(losses) on investments	(\$2,322)
Interest and dividend income	984
Gain on disposal of assets	2
Change in fair value of interest rate swaps	1,148
Loss on advance refunding of debt	TI POST TORS
Other non-operating gains/(losses)	108
Total Other Income	(\$80)
EXCESS (DEFIENCY) OF REVENUE OVER EXPENSES	
Capital contributions	\$229
Net assets released from restrictions - Capital	25
CHANGE IN NET ASSETS	\$(1,488)
	\$5,235
Net entrance fees received - Net of refunds paid	Ψ0,200

Capital investments in the communities



Maple Knoll Communities Donors: The glue that keeps us together





At Maple Knoll Communities, we are inspired by the generosity of our donors and by their commitment to the quality of life for older adults throughout the community. Their contributions to the lives of those we serve are invaluable. With deep gratitude, we say thank you for your support. Your partnership matters and you for your supports of our community to support our rely on the generosity of our community to support in mission of enhancing the quality of life for those in our care and within our facilities.

Donations help improve the lives of our residents and care & services, care & services, care & services, care & social programs, support for families & educational & social programs, support for families were loved ones - and so much more. Fundraising efforts were boosted to accommodate the challenges of COVID-I9 and our ever-changing world. We were buzzing around as we amplified outreach and our Meals on Wheels program, amplified outreach and foundation asks, organization increased corporate and foundation asks, organization education in partnership with the Fairfield Community arts Center and much more.

"I know that MKV is a major player in the Cincinnati area. Their commitment and generosity as a benefactor is outstanding! I am pleased and proud to support it."

– Tom Hamant, Maple Knoll Village resident

Chairman Dave Wallace and Development Staff set a high goal of \$1.5 million for the Annual Fund Campaign with a theme of "Bee the Change". Together with 40 Giving Circle Leader volunteers, the group was able to exceed the goal, ending the year with \$2,193,997, 146% over the set goal. The hard work proved worthwhile as the Development Program had its most successful year to date, further attesting that our supporters see that Maple Knoll Communities is the "Best Place to Bee". This total was achieved through an impressive 8,569 gifts from 1,716 donors.

Additional fundraising for capital projects has been accomplished for the Chapel Expansion Fund, Arboretum Founders' Endowment Fund, TKO Auditorium Fund and the COVID-19 Fund to enhance the lives of our residents at both campuses.

"Giving does not only precede receiving; it is the reason for it. It is in giving that we receive."

Gifts of \$250 or more received from July 1, 2021 - June 30, 2022

Fsraelmore (Ayivor

Arboretum Fund Champion - Sugar Maple Circle (\$10.000.00+)

Mr. and Mrs. John H. Bloomstrom Sr. Mrs. Marilyn P. Johnston Mrs. Maxine F. Lewis Mr. and Mrs. Stephen Werenski

Majestic - Northern Red Oak Circle (\$6.000.00 +)

Mrs. Barbara DeSalvo Ms. Jolene S. Weiskittel

Heritage - Saucer Magnolia Circle (\$4,000.00+)

Mr. and Mrs. Gary Booth Mr. and Mrs. Jim Dell'aira Mr. Mark Kacher and Mr. James Imholte

Partner - Conifer Circle (\$2,500.00+)

Mr. and Mrs. Dean R. Gaudin Mrs. Eleanor M. Graham

Supporting - Ornamental Circle (\$100.00+)

Anonymous (1) Mr. John A. Anderson Mrs. Wanda Baker Dr. and Mrs. Jerry A. Bennett Mr. and Mrs. David Burton Mr. Steve Elliott and Ms. Janet Weber Mr. Robert E. French Mrs. Margaret M. Gibbons Mrs. Pauline Goddard Mr. Thomas H. Hamant Mr. and Mrs. Jim Heyser Home Care Assistance Mr. Roger W. Honebrink Ms. Phyllis Hoskins Mr. Gordon Jewett Mr. Lacy Jones Ms. Margaret Lang Mr. and Mrs. Donald D. Larson Mrs. Mildred E. Lenox Dr. John A. MacLeod Mrs. Patricia J. Martin Mrs. Lynn Matson Ms. Alinde Moore Mr. and Mrs. Francis Muthu Mr. and Mrs. Fred J. Robbins Mrs. Rita Ross Mr. and Mrs. Frank Shelton Mr. and Mrs. Jim Sherlock Mrs. Amy Straus Mr. and Mrs. Tom Wagner Mr. and Mrs. Robert J. Watkins

Mr. and Mrs. Robert Wolf

Mr. and Mrs. Dennis B. Worthen

Corporate Campaign Circle of Life - (\$2,000.00 +)

AHEAD Assisted Living Locators Bahmann Foundation Custom Design Benefits, Inc. Deeks Trust Home Care Assistance Huntington Bank - Commercial Banking JMM Architects, Inc. Millennium Business Systems Morris Electric Contracting & Service, Morrison Senior Dining

Vorhis & Ryan Funeral Home Circle of Gold - (\$1,500.00 +)

Skilled Care Pharmacy, Inc.

Upscale Lawn Care Service

Assisting Hands Home Care ChemSearch Cincinnati Bell Wireless Cincinnati Enquirer Fortinet **GNO** Construction Home Instead Industry Lab Kroger Company Foundation Luminaut (fka Architects Plus) Plante Moran, PLLC Procter & Gamble Relocation Planners LLC Spring Grove Family

Circle of Silver - (\$1,000.00 +)

Interact For Health Mr. and Mrs. Fred J. Robbins Robbins Kelly Patterson & Tucker

Circle of Bronze - (\$500.00 +)

ADA Automated Doors Anderson Heating & Cooling Brown Advisory GE Foundation Herbert J. Sims & Company HomeWell Care Services Mr. and Mrs. Robert Lammert The Society of Transfigurations

Circle of Friendship - (\$250.00 +)

Crown Trophy Greenbrier

Capital Fund Circle of Life - (\$2,000.00 +)

Medicaid Morrison Living Mr. William Ostrander State of Ohio

Chapel/Memorial Fund

Circle of Life - (\$2,000.00 +) Mr. John A. Anderson Mrs. Barbara DeSalvo Mrs. Nancy McCue

Circle of Silver - (\$1,000.00 +) Mr. Daniel Beam

Dr. and Mrs. John Connelly Mrs. Michelle Eckart Ms. Margaret Fanella Mr. Lacy Jones

Mr. and Mrs. Francis Muthu Ms. Geneva Pomeroy Mrs. Nancy Vilaboy-Allphin

Circle of Bronze - (\$500.00 +)

Ms. Cecelia Donovan Mr. and Mrs. Scooter Franks Strawser & Staley Funeral Homes

Circle of Friendship - (\$250.00 +) Ms. Ruth Morris

Child Center Circle of Life - (\$2,000.00 +)

Mr. John A. Anderson **OCCRRA** Mr. Mark Smith

Circle of Silver - (\$1,000.00 +)

Ms. Carolyn Fischer

Circle of Bronze - (\$500.00 +)

Mr. Lacy Jones

Circle of Friendship - (\$250.00 +)

Ms. Meri Fox

Covid-19 Relief Fund Circle of Life - (\$2,000.00 +)

Mr. John A. Anderson

Circle of Silver - (\$1,000.00 +)

Mrs. Karen Pendleton

Circle of Friendship - (\$250.00 +)

Mr. and Mrs. Jim Sherlock

MKV Future Care

Fund Circle of Life - (\$2,000.00 +)

Anonymous (1) Mr. John A. Anderson Assisted Living Locators

Mr. Kevin Baker

Mr. and Mrs. Gary Booth

Ms. Barbara Corn

Mr. and Mrs. Jim Dell'Aira

Mrs. Barbara DeSalvo

Ms. LaVerne M. Fischer

Mr. James M. Formal

Mr. and Mrs. Scooter Franks

Mr. Larry Galluzzo

Mr. and Mrs. Dean R. Gaudin

Mr. Thomas H. Hamant

Mr. and Mrs. Al Hamilton

Mr. Dwight D. Hill

Mr. John B. Hughes

Mr. Mark Kacher and Mr.

James Imholte

Mr. Lacy Jones

Mr. and Mrs. Bruce A. Kieviet

Mr. Donald King

Mr. and Mrs. Jim LaPlant

Mr. Kurtis A. Lindemann

Mr. and Mrs. Francis Muthu

Dr. and Mrs. James R. Nicholas

Mr. William Ostrander

Mr. Robert L. Sarber

Mrs. Ida L. Scherer

Mr. Jim Stahl

Mr. and Mrs. Bob Stephens

Dr. and Mrs. Walter

Timperman

Mr. and Mrs. Robert J. Watkins

Mr. and Mrs. Stephen

Werenski

Mr. Lawrence Yungk

Circle of Gold - (\$1,500.00 +)

Dr. and Mrs. Jerry A. Bennett Ms. Nancy Coletta Mrs. Mary June Edsell Mrs. Dolores H. Hileman Mr. Roger W. Honebrink Mrs. Marilyn P. Johnston Mr. George D. Kiley Kroger Company Foundation Mr. Arthur M. Lindsav Procter & Gamble Mr. and Mrs. Jim Sherlock

Circle of Silver - (\$1,000.00 +)

Mr. and Mrs. James Bakas Mr. and Mrs. John C. Bloomstrom Mr. and Mrs. John H. Bloomstrom Sr. Mr. and Mrs. Dale Bomberger Mr. and Mrs. Jack E. Brown

Dr. Barbara Voelkel



Remember that the happiest people are not those getting more, but those giving more."

-H. Jackson Brown Jr.

Mr. and Mrs. Gene Busby Mr. and Mrs. James Connell Mrs. Julie Cox Mr. Gordon R. Dennis Mrs. Michelle Eckart Ms. Margaret Fanella Mr. Donald Funke Mrs. Eleanor M. Graham Mrs. Jean R. Haley Mr. and Mrs. Jim Heyser Mr. Burton E. Holthus Interact For Health Mr. Christopher K. Jenkins Mr. Gordon Jewett Mr. and Mrs. Chuck Kellner Mr. and Mrs. Michael Kremzar Mrs. Shirley W. Leahy Dr. John A. MacLeod Mr. and Mrs. Owen McGovern Mrs. Karen Pendleton Mr. and Mrs. Barry S. Porter Ms. Bunnie Prost Mr. Ken Rex and Mrs. Patti Wade Mrs. Rita Ross

Mr. Don Stites Mrs. Amy Straus Bible Study Ms. Margaret Sutton Mrs. Marlene Theile Mr. and Mrs. David Wallace Mrs. Janet B. Willey Mr. and Mrs. Robert Wolf

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Mr. Rene Marois

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Mr. and Mrs. Dennis B. Worthen

Mrs. Michelle Zeis

Good Samaritan Fund Circle of Life - (\$2,000.00 +)

Mr. and Mrs. Gary Booth Mrs. Maxine F. Lewis

Circle of Gold - (\$1,500.00 +) Mrs. Barbara DeSalvo

Circle of Silver - (\$1,000.00 +) Mr. and Mrs. Mark E. Smith Dr. Barbara Voelkel

Circle of Bronze - (\$500.00 +)

Mrs. Adele Blanton Ms. Catherine Connell Mr. Lacy Jones Mr. and Mrs. John L. Millar

Circle of Friendship - (\$250.00 +)

Mr. and Mrs. Scooter Franks Ms. Stephanie Goddard

Outreach Services Fund

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Circle of Silver - (\$1,000.00 +) National Financial Services, LLC Mr. Jim Stahl

Circle of Bronze - (\$500.00 +)

Mr. Robert L. Allen Mr. and Mrs. Ronald Hanna Mr. Lacy Jones Mr. Leo H. Nostheide Mr. Arnold Thall

Circle of Friendship - (\$250.00 +)

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Ms. Margaret Sutton

Circle of Friendship - (\$250.00 +) Mrs. Marilyn Demmler

Technology Fund Circle of Life - (\$2,000.00 +) Mrs. Barbara DeSalvo

Circle of Silver - (\$1,000.00 +) Mr. and Mrs. Gene Busby

Hemsworth Wellness Center Circle of Life - (\$2.000.00 +)

Mrs. Maxine F. Lewis Mr. William Ostrander

Circle of Silver - (\$1,000.00 +) Mr. and Mrs. John Braun

Mr. and Mrs. James Connell

Circle of Bronze - (\$500.00 +)

Mrs. Joan Allen Mrs. Eleanor M. Graham Mr. Arthur M. Lindsav Mr. John N. Miller

Circle of Friendship - (\$250.00 +) Mr. Bob H. Hallman

WMKV/WHLS Radio

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Morrison Senior Dining Mr. William Ostrander Mr. Dan Scarborough Mr. and Mrs. Walter Schum Skilled Care Pharmacy, Inc.

Circle of Life - (\$2,000.00 +)

Anonymous (1)

AHEAD Mr. John A. Anderson

Bahmann Foundation

Ms. Barbara Brewer

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JMM Architects, Inc.

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Kenneth G. Mandel

Mr. Timothy McGowan

Mercy South Hospital

Millennium Business Systems

Morris Electric Contracting & Service,

Morrison Senior Dining

Mr. William Ostrander

Mr. Dan Scarborough

Mr. and Mrs. Walter Schum Skilled Care Pharmacy, Inc.

Upscale Lawn Care Service

Vorhis & Ryan Funeral Home

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Assisting Hands Home Care

Mrs. Dee Bardes ChemSearch

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GNO Construction Mr. Robert P. Hanneken

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Home Instead

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Mr. Charles Bower

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Mrs. Carol Tate

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Bill Taylor

Ms. Mary Tschofen

Mr. Mark Watkins

Mr. David Whissel

Mr. Tom White Mr. and Mrs. Gregory Wilkins

Ms. Phyllis Williams

Mr. and Mrs. Steven A. Wilson Mr. George Zahn

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Ms. Jovce Alpiner

Mr. Suresh Anbil

Kai Anderson

Ms. Lenora Anderson

Mr. Mark Aronson

Mr. Ken Arp

Ms. Kerry Baker Robert and Maudie Bannister

Mr. Clifford Barker

Ms. Andrea Barnhill

Mr. Matthew Barton

Ms. Tina Bascom

Mr. James Becker, CFRE Mr. Don Benbow

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Mr. Steve Bockstiegel

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Mr. Bill Bonansinga

Richard Emery Robert W. Eveleigh Ms. Ruth Fancher Ms. Alice Fegelman Mr. Steve Fiora Ms. Carolyn Fitzgerald

Mr. Jim Fitzpatrick

Gail F. Forberg

Ms. Kathryn Foss Mr. Dale E. French

Ms. Linda Gaible

Mr. Steven Galinger

J. T. Gant Mr. Tim Gerhardt

Mr. Mike German

Ms. Claudia Ghelan

Mr. Martin Gibbons Ms. Karen Glover

Mr. Doug Goodwin

Greenbrier Mr. Samuel Green-Lauber

Mr. Stanley Haacke

Mr. David Haldeman

Ms. Candy Hart

Susan Hasson Mr. Edward J. Haven Mr. Robert Heglin



Mr. Rob Heschmeyer Mr. William Hickey Mr. Gary Hoge Lawrence R. Holt Mary Horan Ms. Gail Houston Ms. Carol Hubbard Mr. and Mrs. Thomas Huber Stephen Hutzel Ms. Lora Jacob Ms. Paulette Jahnke Ms. Joan James Ms. Emily Jennings Mr. Chuck Kaufman Ms. ELizabeth Kendall Judy Kennedy Mr. Thomas Kinne Robert H. and Maxine Kistler Ron Kivel Mr. Samuel Kloss Mr. and Mrs. Jack Knecht Mr. Ronald Koch Mr. Bernard G. Koenig Conrad Kolis Mr. and Mrs. Stephen J. Komrska Mrs. Polly Lacker Janet Lazarus Ms. Patti Lee Davine Levy Mr. Bill Lewis Ms. Aillen Lykins Mr. and Mrs. Kevin Malloy Mr. Andy Markley Mr. Harry V. Matheny Shawn Maus Mr. Frederick McCarty David McElroy Eileen M. Mcguiggan Ms. Tracy McMullen Ms. McMullen-McGill Mr. and Mrs. Joe McSwiggin Mr. Robert Mendlein Harold A. and Lane A. Merten Danute Miskinis Mr. and Mrs. Al Moeller John Montag Ms. Cynthia Moorhead Ms. Elizabeth Morgan Ms. Vivian K. Morgan Ms. Eileen Moser Ms. Teshannee Moye Ms. Paula Murray Fred Murrell Keller Myers Ms. Teressa Naeve Ms. Janet Norgren Mr. William Norris Ms. Marta Ogle Mr. and Mrs. Hal O'kray Mr. Michael Osborne Ms. Jean Pence Ms. Sharlene Peyton Mr. Tony J. Phillips Ms. Linda Plye A.J. Quinones Mr. Rick Rainey Mr. John Rapking Ms. Tiffani Ray Mr. Fred Reuter Mr. Nicholas Reuter Ms. Ann Rhodes

Dennis Rhodus

Ms. Mary Rice

William C. Ringo

Mr. Douglas Ris

Mr. Troy Rose

Paul Roth

King and Brenda Rood

Marianne T. Roy Mr. Alex Scales Mrs. Patricia L. Schaeper Ms. Natalie Schanne Mr. Cary Schmidt Sr. Lynne Schutte Mr. Ron Schwartz Mr. Brian Schweikert Dave and Sandy Seiwert Mr. Mike Sheets Ms. Linda Sherman Mr. Kenneth Siekbert Ms. Jennifer Siemers Ms. Barbara Simon Mr. John Smith Mr. Stanley Smith Ms. Sharon Snock Ms. Laura Soltanian Mr. John Spencer Mrs. Catherine Staskavich Mr. Michael Stefanik Ms. Delinda Stinnette Mr. John Stork Ms. Margaret Story Christina Studer Mary Ann and Dan Sullivan Mr. Ron Sutton Mr. Paul Tammen Susan Tensing Mr. Douglas Theuring Ms. Sharon Tolliver Anita Trotta Ms. Julie Tweedt Ms. Martha Valverde Ms. Rosalie Van Nuis Mr. Charles VanArsdale Ms. Mary Vetter Ms. Anne Vinciguerra Mr. Dennis Walker Erik Wallace Mr. Jim Walsh Mr. Steve F. Warkany Ms. Anne Weber Mr. Jim Weckenbrock Mr. Robert Weinheimer Donald Weinkam Michael White Ms. Tracy Wilking Ms. Ruth C. Williams Mr. Zachary Wolfe Ms. Joyce Wolke Mr. Tim Wourms

TKO Auditorium Circle of Life - (\$2,000.00 +) Anonymous (1)

Robert L. Wylly

Ms. Kayla Young

Bobbi Zigelmier

Circle of Silver - (\$1,000.00 +)

Mr. and Mrs. Charlie H. Bowers Mrs. Barbara DeSalvo Ms. Eileen Goode Ms. Mary Keebler Mr. and Mrs. Don Kelly

Circle of Bronze - (\$500.00 +)

Mr. Bill Phillips

Circle of Friendship - (\$250.00 +)

Ms. Judith de Luce Mr. and Mrs. Lee Fisher Mrs. Elizabeth Gerber Mrs. Joan Green Mr. Jim Herd and Ms. Patricia Lohmann Mr. and Mrs. Charles Kamke Mrs. Cynthia Leslie Mr. and Mrs. Samuel Saldivar

TKO Future Care Fund Circle of Life - (\$2,000.00+)

Anonymous (1)
Mrs. Carolyn Auble
Mr. and Mrs. Charlie H. Bowers
Mr. and Mrs. Lee Fisher
Mr. and Mrs. Don Kelly
Mrs. Sandra Pont
State of Ohio
Mr. Steven Wright

Circle of Gold - (\$1,500.00 +)

Mr. and Mrs. Frederick F. Brower Mr. Donald Retzsch Mrs. Virginia Speck

Circle of Silver - (\$1,000.00 +) Anonymous (1)

Mrs. Dolores Beatty
Mr. and Mrs. Robert C. Fink
Mr. James Minium
Ms. Marcia Perry
Mr. John D. Sommer

Mr. and Mrs. Jack Southard

Circle of Bronze - (\$500.00 +)

Butler Rural Community Connection Dr. and Dr. Theodore L. Davis Mr. and Mrs. Paul R. Eichhold Mrs. Joan Green Ms. Lisa Groger Mrs. Sharon Medlock Mrs. Helina Piano Mrs. Virginia Smith Mrs. Kate Wespiser

Circle of Friendship - (\$250.00 +)

Mr. John H. White

Ms. Mary M. Bachmann
Mr. George Beverley
Mr. and Mrs. Robert Euth
Mr. and Mrs. Morton Ganelin
Mrs. Cheryl Hampton
Mr. Oliver Paul Harville
Mr. and Mrs. Terry Hunt
Mr. and Mrs. Charles Kamke
Mrs. Scarllett L. Kilgore
Mr. and Mrs. Arthur Lippmann
Ms. Rene Potter
Mr. Raymond Schindler

TKO Rehabilitation and Skilled Nursing Circle of Silver - (\$1,000.00+)

Mr. and Mrs. Barry Chabot Mr. Roger J. Millar and Ms. Judith P. Zinsser

Circle of Bronze - (\$500.00 +)

Ms. Eileen Goode Mrs. Sharon Lytle Mr. Raymond Schindler

Circle of Friendship - (\$250.00 +)

Mr. and Mrs. Morton Ganelin Mr. Brian Johnson





"I choose to donate because I care about my fellow residents and want to ensure they have a safe home in the future."

- Nancy M. Coletta, Maple Knoll Village resident





Many of our community members, who deeply believe in our mission, have made a lasting impact through a planned gift. These gifts allow you to create a lasting legacy representing your lifelong values and aspirations while planning for your own future as well as that of your loved ones. At Maple Knoll Communities, we are fortunate to have had over 200 caring individuals who have furthered the work of our organization. Alone, each person has made a significant impact, but collectively, they have the power to make miracles happen, by ensuring that our mission of providing quality care

and services to older adults will endure well into the future for our children and grandchildren.

These visionaries are members of a special group called the Living Legacy Society. The "Living Legacy Society" was founded to recognize those individuals who make a gift in a special way. This select group consists of special friends who have named Maple Knoll Communities in their estate plans, made a planned gift or contributed a substantial amount in outright gifts.

This fiscal year we were honored to induct 30 individuals who share in Maple Knoll Communities' mission and vision, as the newest members of the Living Legacy Society and already have new inductees to celebrate next year.

These individuals are:

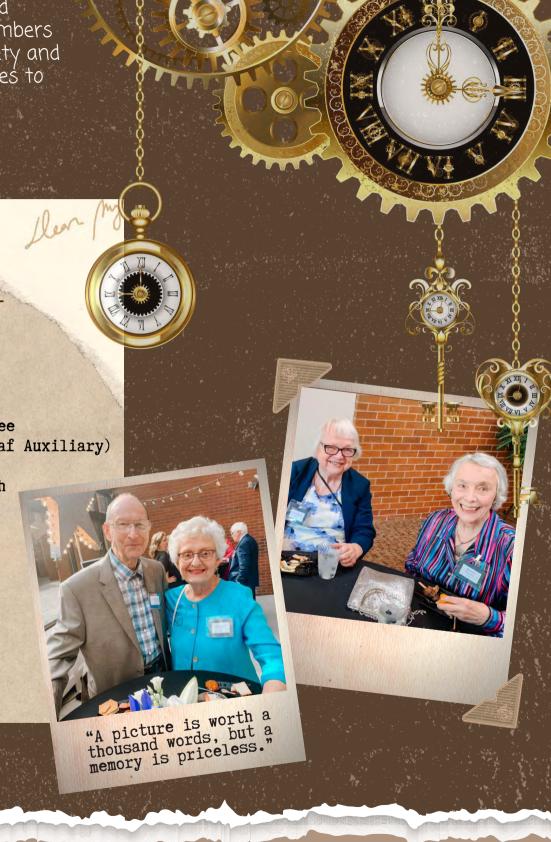
Maple Knoll Village

Barb and John Bloomstrom
Barbara and Robert DeSalvo †
Lou and Dean Gaudin
Richard † and Jean Haley
Ron and Trish Hanna
James and Pat "Anna" Heyser
Jim Imholte and Mark Kacher
Resident Enrichment Committee
(formerly known as Maple Leaf Auxiliary)
Eileen † and Braden Mechley
Charles † and Nell Stanforth
Dorothy Vice †
Kathryn Weinrich

The Knolls of Oxford

Charles and Marjorie Bowers Jim and Joanne Formal Don and Jane Kelly Timothy McGowan Kristin and Jim Stahl

+ - in memory of



"Maple Knoll does so much good for so many, I want to be part of that."

— Margaret Gibbons, Maple Knoll Village resident

