



mapleknoll
COMMUNITIES

A STORY WORTH SHARING

*BUILDING ON A
LEGACY OF LOVE*



ABOUT THE AUTHOR

Maple Knoll Communities

For 172 years, Maple Knoll Communities has provided the setting for older adults to live longer, healthier and happier lives. Programs and services that impact over 28,000 individuals, ranging in ages from three to 107 years old, are provided through our retirement communities Maple Knoll Village and The Knolls of Oxford and through Maple Knoll Outreach Services for Seniors, three affordable HUD Senior Living Residences, Village Home Health & Hospice, WMKV 89.3 & 89.9 FM Radio Station, a Montessori Child Center and the Hensworth Wellness Center.

“Stories create community, enable us to see through the eyes of other people, and open us to the claims of others.”

PETER FORBES



mapleknoll
COMMUNITIES

MISSION STATEMENT

Maple Knoll Communities, Inc. is recognized as a growing provider of outstanding senior communities and services that allow those we serve to thrive in a stimulating and dignified environment. This will be accomplished through creativity and responsible fiscal stewardship.

VISION STATEMENT

Maple Knoll strives to deliver the best lifestyle possible through its comprehensive options, amenities and services. Maple Knoll strives to create the best time in life for its residents, clients and members.



DEAR FRIENDS & SUPPORTERS,

Within the pages of this annual report, you will find the story of Maple Knoll Communities in a year unlike any other. If we shared the unabridged version, we could fill volumes. As we look back on this time, we are extremely proud of all that was accomplished during this challenging year.

Building on a foundation of more than 172 years of service, Maple Knoll Communities, Inc. promotes the wellness, dignity and independence of older adults by providing high quality and innovative residential and supportive services.

Two characteristics that have been most influential to Maple Knoll Communities' success over the years are resilience and adaptability. They've been front and center in all our strategies to blunt the dangerous and disruptive impact of the recent global health pandemic, COVID-19; we will continue to adapt as necessary to keep our residents and staff safe. We can't express how proud we are of our hard-working staff, and we are appreciative of the tremendous patience and support that's come from our residents during these unprecedented times. While the impact of this crisis is being felt throughout our industry, we are comforted in knowing that Maple Knoll Communities stands ready to respond.

Our staff is focused and well-prepared to continue fulfilling our mission of providing care and services to older adults in our community.

This past year we continued to focus on executing the right strategies to assure we remain well-positioned to serve current and future residents despite obstacles thrown our way. We have enjoyed several years of continued growth through new construction and the addition of innovative programs and services; and this past year was no exception. Our fundraising efforts achieved over \$1.5 million raised and extensive wait lists are now held at both campuses.

Among other accomplishments that helped shape our success were the integration of new community apps and telehealth services, continuing excellence in resident and employee satisfaction and maintaining the highest standards in healthcare quality as evidenced by deficiency-free state survey results and numerous community accolades. This recognition reminds us of what we are capable of achieving together. We have much to be thankful for and even more to look forward to, upcoming. We are confident that our guiding values and unwavering

commitment to excellence will enable us to embrace the many ways in which we will create, secure, engage and inspire our communities in the years to come. This pandemic has reaffirmed our strategy to continue investing in Maple Knoll Communities' infrastructure and innovative programming. As life returns to normal we will begin executing our plans to enhance dining venues, upgrade our Auditorium and enrich our communities through technology and healthcare services.

We hope you enjoy the inspiring stories within these pages. They are filled with the many creative and caring ways our residents, staff, clients and volunteers enhance the quality of life throughout our campuses and programs.

Sincerely,


James Formal
President and CEO


John Bloomstrom
Chairman of the Board of Directors



NE FOR THE BOOKS



COVID-19 IMPACT

For all of us, the past few months have been unlike anything we've witnessed in our lifetime. Because of COVID-19, business is anything but usual. Our employees continue to rise to the challenge and selflessly put the needs of others first. We are pleased to share that we have not furloughed or laid off any employees due to COVID-19.

Since the start of the pandemic, Maple Knoll Communities has been closely monitoring the situation and, in accordance with The Ohio Department of Health, World Health Organization and Centers for Disease Control and Prevention, are continuously evaluating our policies, procedures and taking extra precautions. Because the health and well-being of our residents and employees remains our first priority, we continue to make extensive preparations, realizing this situation has an unpredictable path. Efforts have proven beneficial as COVID-19 has been nearly non-existent in our campuses.

“On behalf of Maple Knoll’s board, I want to recognize all the employees for their unyielding efforts to maintain a safe and healthy environment across all our campuses during this pandemic. This has been a challenging time for everyone, and we appreciate your unselfish dedication to the well-being of all our residents. Thanks to you, our communities have achieved the highest ratings among all Ohio-based retirement centers.”

JOHN BLOOMSTROM
Chairman of the Board, Maple Knoll Communities, Inc.

Since this began, we have taken the following steps to protect our residents and staff:

- Visitors and Resident Access: ALL VISITORS are restricted from entering certain areas of Maple Knoll Communities, including Assisted Living, Skilled Nursing and the Main Building common spaces. We have requested that Independent Living residents limit their visitors and require those individuals to wear masks.
- All essential employees, vendors and other medical personnel are screened prior to being allowed entry to our facilities. This includes taking of temperature, as well as a questionnaire. These individuals are all mandated to wear a mask at all times.
- Meal delivery has been provided to our Independent Living residents at their request. Meal service for Independent Living residents has resumed in our Beecher Place Dining Room. Assisted Living and Skilled Nursing residents continue to have their dining needs met by our staff.
- According to CDC guidelines and guidance from the local health departments, residents in Skilled Nursing and Assisted Living are required to wear masks when within six feet of another person. This includes when receiving care and any time they are outside of the room. Maple Knoll Communities is providing masks on a weekly basis.
- Maple Knoll Communities provided on-site childcare, free of charge, for employees as a Temporary Pandemic Child Center, approved by The State of Ohio during the months of March through June.
- We created a Pandemic Pantry offering numerous essential-type items that may be difficult to obtain, free of charge, for residents and staff.
- Staff members provide assistance with Skype and FaceTime for residents in all levels of care, so that they can maintain contact with friends and family.
- One-on-one resident activities such as delivery of snacks, flowers, care packages, games and puzzles. We have also increased our personal “touches” to check in on residents and provide them with additional entertainment and essentials.
- Implementation of monitored family visits in Assisted Living and Skilled Nursing at both Maple Knoll Village and The Knolls of Oxford.
- We have opened our rehabilitation services, hair salons and The Hemsworth Wellness Center to residents and clients using COVID-19 screening and extra precautions, to ensure the safety of those in attendance.
- Offering of over 4,000 free meals to employees each month since the pandemic began.
- Expanded housekeeping services to ensure clean living and common spaces for all residents and staff.
- Addition of 24-hour programming on our internal television station which includes movies, exercise classes, prayer groups, Ted Talks, trivia, meditation and more.
- Resident assistance with grocery-ordering and delivery via telephone. Offering of essential grocery items, such as bread, milk, eggs, cheese, cereal and cleaning products via door-to-door delivery.
- Deployment of resident, staff and family member apps which allow all these specific groups to access relevant information in a timely fashion.
- Frequent updates to our corporate websites on COVID-19 status and resident well-being.
- On-site COVID-19 testing by our Infection Prevention Director.
- Participation in The State of Ohio’s Temporary STNA training program, so that trained personnel would be available to provide care in the event we have large numbers of staff out due to the virus.
- Meeting of an internal Pandemic Committee twice a week, as well as daily reports by the Corporate Risk Manager to the committee.
- Offering of Clinic telehealth visits for those in Independent Living, as well as individual, in-person appointments for individuals going through screening.

As the senior living industry continues to evolve, we must remain nimble to respond to the changing preferences of existing and future residents. We will work together to create exceptional experiences through extraordinary times. Thank you for your continued patience and support during this time.





AGE-TURNING EXCITEMENT

MAPLE KNOLL VILLAGE

From enhancing resident areas to implementing life-changing technology, and being named a People's Choice location by Cincy Magazine, Maple Knoll Village had an exceptional year enhancing the lives of our residents. A consistent goal throughout the year was getting to know residents' unique qualities and help grow the stories of their lives.

Now, more than ever, as we continue to write new stories, our homes have become our havens. In Maple Knoll Village's welcoming, vibrant community, there's room for everyone, and that includes a place that truly feels like home. Construction began on the Coventry Court Villa addition which includes 11 new villas with 1,700 square feet of living space, two bedrooms, two-and-a-half bathrooms, a den, attached garage, patio and open floor plan concept. All units were presold with new residents taking

occupancy in Fall of 2020. Marketing maintained 99%-100% occupancy for Independent Living and Assisted Living throughout the fiscal year prior to COVID-19. The team oversaw an impressive 38 external moves, 43 internal moves and the external wait list at Maple Knoll grew to 89 separate active applications, proving Maple Knoll Village is a bestseller in the eyes of the community.

Our Activity Departments worked to plan diverse, interesting and quality programming throughout the year. Top programs included tech training, social media and photography courses, Show Us How You Quarantine, TikTok video creations, Coffee with a Cop, historical programs, Christmas in July, musical entertainment, outings throughout the Greater Cincinnati area and more. While COVID-19 threw everyone for a loop in the beginning, staff shared that there were blessings that came out of it.





“Your home should tell your story of who you are.”

NATE BERKUS

It pushed the team to work together and think outside of the box to come up with new and exciting ways to keep our residents engaged while also keeping them safe. Technology and the Resident App were some of our biggest allies. They allowed residents to be constantly updated and provided them with new forms of entertainment while social distancing. Even though we couldn't go on all of the usual outings residents enjoyed, such as plays and symphonies, we were still able to let the story continue by bringing some of their favorite plays and musicals to them via streaming.

Maple Knoll Village remained committed to the continuous improvement of our food service offerings in unique and innovative ways, to provide residents with a safe, clean, fresh and healthy dining experience. A thorough evaluation concluded that a partnership with Morrison Community Living Dining Services would enhance our dining and

hospitality experiences. By partnering with Morrison, Maple Knoll is now able to provide dining consistency across all levels of care, break resident satisfaction records and establish a renowned culinary and hospitality experience, celebrated nationally.

Maple Knoll Village went green this year with the creation of an Arboretum. The Arboretum at Maple Knoll Village was awarded a Level One Accreditation by the ArbNet Arboretum Accreditation Program and the Morton Arboretum for achieving particular standards of professional practices deemed important for arboretum and botanic gardens. Maple Knoll Village resident, and Arboretum committee member, Barbara Bloomstrom shared, “There are 29 species of trees located on the Maple Knoll Village Green. This lovely, park-like area encompasses a gazebo, sculptures, winding walkways and benches for your enjoyment.”

AN INSPIRING TALE Why Maple Knoll?

“The terrain is safe for walking. Also, Maple Knoll is centrally located so you can be just about anywhere in 30 minutes. *But there is more ...*

The campus is lovely. Every time we walk, there is something new to see. *But there is more ...*

Celebrations! Here at Maple Knoll EVERYTHING is worth celebrating. *But there is more ...*

Having a clinic on the grounds is wonderful. If you have surgery, a nurse will come to check on you. If you have an accident, an ambulance will arrive within minutes. If you fall, just press the emergency button on your necklace and someone will find you. If you need therapy, it's here. *But there is more ...*

Wonderful staff alone is a good reason for being here. *But there is more ...*

The people who live here are great! *But there is more ...*

One comment that pretty much sums things up about Maple Knoll is, ‘Oh yeah, that's the place where people go to live longer.’ *But there is more, and we will be looking forward to what lies ahead for us here in this spectacular community!”*

MARY LEE FAY
Maple Knoll Village resident

BODMANN SKILLED NURSING PAVILION

As residents age and require more assistance and personal care, skilled nursing in Bodmann Pavilion becomes a valuable resource with comfortable, private and semi-private accommodations, rehabilitation services and memory support all in one place.

Under the leadership of University of Cincinnati Physicians and Maple Knoll Village staff, the clinic provides a convenient option for over 750 older adults to have the peace of mind they deserve.



Services offered include non-emergency care, wound care, prescription pick up, respiratory care, podiatry, IV therapy, routine testing, audiology, dentistry, psychiatry, dermatology and optometry services. It is a cornerstone of care for older adults who reside at Maple Knoll Village and allows the great convenience of being able to be seen by some of the region's best medical providers right at home.

Healthcare is a highly regulated industry, and Bodmann Skilled Nursing is surveyed annually by regulating agencies that ensure we are providing the best possible care to our residents. We are proud to report that this year we had zero deficiencies from the Ohio Department of Health's Infection Control Focus Survey and resident falls continue to decline in occurrence. Our five-star quality status speaks to the care and support that our team members provide daily to the residents who call Maple Knoll Village home.



“I love working at MKV, I have learned so much from the residents. You can read books about life, but hearing it firsthand from the residents, as they have lived it, is the best.”

DOUG GODDARD
Maple Knoll ServUS Lab manager



One-hundred-seven-year-old Bea Lea has been a resident of Maple Knoll for 23 years. Her sage advice for authoring one's own beautiful story: “Be good to everyone. Never talk about anybody or criticize people who are different.”

“We make a living by what we get. We make a life by what we give.”

WINSTON CHURCHILL



“TKO is different than other facilities because it feels like my home away from home – I enjoy being here!”

CHERYL AINSWORTH
The Knolls of Oxford State Tested Nursing Assistant

NEW BEGINNING

THE KNOLLS OF OXFORD

The Knolls of Oxford hosted a grand opening of their newly renovated Byline Bistro in November. Formerly known as The Café, the space was given a sleek facelift with all new tables, chairs, cabinets, serving bar, stools and a very popular gourmet coffee machine. The makeover was made possible by an endowment from former resident Robert E. White. Mr. White spent many years as the editor and publisher of The Oxford Press, and it was in his honor that the Bistro was given a “newspaper” theme. The event showcased delicious Bistro finger food and drinks, and the ribbon cutting honor was given to centenarian Independent Living resident, Betty Wills.



There really was “no place like home” this year at The Knolls of Oxford. Residents enjoyed their favorite activities and outings until COVID-19 restrictions forced us into quarantine. But what better place to be “stuck at home” than on our lovely campus surrounded by caring neighbors and staff?

The Knolls continues to have a strong presence in the Oxford community and has become known as the place to be around town. Also, the variety of activity options at The Knolls of Oxford made residents feel as if they were embarking on an adventure, not living at a retirement community. The fiscal year began with The Knoll’s usual assortment of extraordinary activities which provided the setting for the story to begin. Residents attended Broadway productions like “The Lion King” and “Les Misérables” and enjoyed meaningful entertainment by the Miami University Performing Arts Series such as “Auksalaq: A Climate Change Opera” and “Harlem 100.” Other notable outings included classics like “Porgy and Bess,” “The Nutcracker,” “Swan Lake” and the United States Airforce Band.

While off-site outings were enjoyable, residents had just as much fun here on campus with social events like Blues Night and Lobstafest. Creative expression is also highly valued at The Knolls and can be found in any of our art-related classes, like stained glass workshops, resident writing group and water color studio.

“I can’t say enough good things about the way The Knolls of Oxford has taken care of us through this quarantine. I truly feel that they have put forth their best effort to provide us with as much pleasurable activity and care as possible during this time.”

ANNE DAVIS
The Knolls of Oxford
original “Founding 40” member

Campus activities came to a screeching halt in March when COVID-19 restrictions began. In addition to new policies and communications almost daily, residents and staff had to adapt very quickly to a new way of doing things.

Both residents and staff pulled together to make an otherwise difficult time as comfortable and healthy as it could be. Now we are finally enjoying the cautious resuming of favorite activities like balance class, Wii bowling, resident writers group and poetry reading.

The Knolls continued to be a bestseller as the wait list stayed steady at 42, with an increased interest in retirement living coming from around the country. Moving forward, we are drafting strategic initiatives to meet the changing needs and desires of today’s seniors and their families.



HANGING THE SCRIPT

INNOVATION

at Maple Knoll Communities

Although Maple Knoll Communities has been delivering care for over 172 years, the organization is by no means encumbered by processes of the past. As a technology-first organization, Maple Knoll believes in the power of innovation and that technology can, and does, make life easier for residents, staff and families.

Over the past year, Maple Knoll has established itself as a national leader in the field of healthcare technology, leading not only to national recognition and industry awards, but also to tangible benefits for residents, staff and families. In August of 2019, Maple Knoll Communities was awarded the LeadingAge Catalyst Excellence in Technology Innovation Award. This national accolade represents the culmination of a multi-year effort to incorporate technology into residents' daily lives.

For Maple Knoll, integrating technology into resident lives stemmed from a desire to deliver better care. With increased access to technology, residents would be able to expand the horizons of their individual worlds, to stay connected to loved ones to simplify their day-to-day activities. This includes investing in cybersecurity, cloud automation, IoT ecosystems, smart home technology, in-house TV experiences and even the creation of mobile apps for residents, staff and family members.

These mobile apps allow for individuals to access a "digital concierge" that lists activities, announcements, dining options, directories and more.



EXTRA! EXTRA!

Building Our Brand

Social media is not the only thing to reach new heights as overall awareness of Maple Knoll Communities continued to grow, aided by strong in-house video production, digital marketing, website renovations, public relations and more. Maple Knoll Communities appeared in 104 media stories, while our social media channels continued to expand for each campus with views reaching over 8 million.

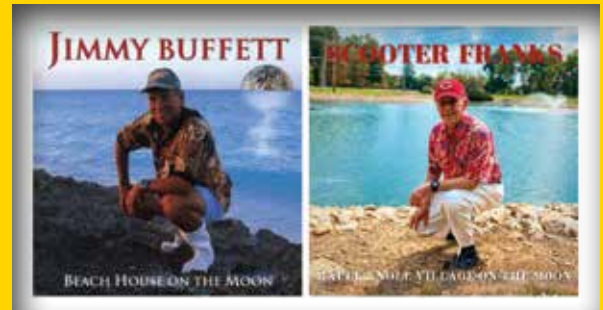
Stories of Maple Knoll Communities garnered national attention with communication efforts being acknowledged with the *Silver Award for Best Non-Profit Print Campaign* from the “International Davey Awards,” the *Gold Award in the Television (Broadcast & Cable)/Single Spot* category from the “Marcom Awards,” the *Platinum Award in Video Production for Best Nonprofit Commercial* from the “Ava Digital Awards,” *Gold Award in the Non Profit/Digital Health Media & Publications* category from the 21st annual “Digital Health Awards,” the *Excellence and Distinction Award* from the 25th annual “Communicator Awards” and a *Silver “Telly”* award winner in numerous categories for their 41st annual awards.

In addition, an Alexa integration across all campuses has been particularly beneficial during COVID-19, as it has allowed residents to maintain connectivity with loved ones. As social distancing measures and infection control procedures made visits an impossibility, residents were able to stay close with family through this expansive connection.

To assist with technological initiatives during COVID-19, Maple Knoll Communities was recently awarded nearly \$100,000 in FCC funding to pursue additional telehealth opportunities at both of our campuses.

In the ever-changing, complex world of senior living, investments in technology benefit residents, staff and the financial viability of organizations. The ultimate goal of this new technology is to help residents live healthier, happier lives in a setting where they are most at home.

While the results are impressive, they are also telling: Through the level of technical innovation implemented at Maple Knoll, residents live better, more connected lives. For further evidence of residents’ complete adoption of modern technology, look no further than the Maple Knoll TikTok page, where residents take on a classic TikTok challenge, gleefully doling out quarantine haircuts to the meme-able tune of “Interior Crocodile Alligator.”



“Tell me the facts and I’ll learn. Tell me the truth and I’ll believe. But tell me a story and it will live in my heart forever.”

NATIVE AMERICAN PROVERB

WRITING FOR





FORMAL UNIVERSITY AFFILIATIONS

Formal collaborations with The University of Cincinnati and Miami University have helped prepare a manuscript for tomorrow's leaders by providing the next generation, with hands-on experience that is beneficial to both residents and students. Not only do the affiliations provide social, recreational and educational opportunities, but they also allow students and staff to pursue innovative research in areas that directly affect our residents. Together, these two generations can make a lasting impact by embracing technology and inventive, quality programming throughout our communities.

A MANUSCRIPT FUTURE GENERATIONS



The Knolls of Oxford and MIAMI UNIVERSITY

The Knolls of Oxford's formal affiliation with Miami University remains as strong as ever, and was celebrated in November of 2019 with an agreement renewal signing. Residents wearing their Miami red and white packed the auditorium to enjoy a tailgate-style party and listen to remarks from the president's office, as well as entertainment from the Miami Men's Glee club. The keynote speaker was Daryl Baldwin, director of the MU Myaamia Center. The event renewed the affiliation for the next five years.

This unique partnership between The Knolls of Oxford and Miami University allows residents to enjoy continuing education, like the Institute for Learning in Retirement (ILR), as well as on-site presentations from faculty like Dr. Kate de Madieros, speaking on aging and stereotypes, or Dr. Dean Smith, demonstrating the latest in balance screening technology. There will also be a brand new collaboration this fall called the First Gen program. This is an exciting new partnership between first-generation college students at Miami and TKO residents who are also first-generation college graduates. Although the planning process has been delayed by COVID-19, the program will include an experiential learning credit for students, a pinning ceremony and an eventual ILR class collaboration.





Affiliation

VISION STATEMENT

We will shape the future of healthcare and promote the best lifestyle possible for older adults.

Affiliation

MISSION STATEMENT

Create a nationally recognized interdisciplinary learning partnership for students, faculty, practitioners, employees and researchers that strives to enhance the quality of care and services for older adults. We will further the missions of the University of Cincinnati and Maple Knoll Communities by fostering a sustainable program of innovation, research and practice.

“Being connected to UC gives me a sense of security and hope that the future generation will bring improvements for current medical issues.”

CAROLE AREND
Maple Knoll Village resident

“This really is our dream at the college. We’re about teaching. We’re about doing research on the things that we’re teaching and we’re about providing service to people in the community.”

GREER GLAZER, PhD
Dean of Nursing at University of Cincinnati

Maple Knoll Village and THE UNIVERSITY OF CINCINNATI

Each year the partnership with The University of Cincinnati gains strength and its importance is reinforced. Since 2012, the University of Cincinnati and Maple Knoll have worked together to ensure quality geriatric care and conduct cutting-edge research of technologies aimed at keeping seniors in their own homes or communities longer.

In addition to intergenerational relationships, opportunities to age in place and telehealth services, this collaboration became the testing ground for innovative student projects aimed at detecting falls, preventing medication errors and making life easier for an aging population. Engineering, nursing and medical students and residents are also using the on-site telehealth robots to train for a future of healthcare interactions that could take place via telehealth technologies. One of the longest lasting programs of its kind, “Tell Me Your Story,” allows UC Medical Students the opportunity to interview nearly 100 residents to gain a better understanding of their healthcare. To date, over 3,000 students and 450 residents have been positively impacted by the partnership.

In October of 2019, The University of Cincinnati College of Nursing was recognized by the American Association of Colleges of Nursing (AACN) for their innovative partnership with Maple Knoll Village. As we head into the next fiscal year, despite gathering restrictions, we are already seeing growth in research studies, students’ virtual involvement and new creative program developments to positively influence the healthcare of tomorrow.

G THE NEXT CHAPTER

Village Home Health and Hospice Services

As more and more older adults wish to age in place, the need for quality home healthcare and hospice continues to grow. Meeting these unique needs of seniors and their families with the personal attention and compassion they deserve is paramount. In order to meet these needs, Village Home Health and Hospice partnered with Ohio Living, headquartered in Columbus, to form Ohio Living Village Home Health & Hospice.

The partnership, which began on July 1, 2020, allowed Ohio Living Home Health & Hospice, to expand to serve older adults residing in Butler, Clermont, Clinton, Hamilton, Preble and Warren counties. Services will continue to provide skilled home health and hospice care to countless older adults throughout the state of Ohio.

“Working with key leaders at Village Home Health and Hospice over the past several months, it was clear that we shared a similar culture, a strong set of values and a high commitment to quality and service excellence,” said Ohio Living CEO Laurence C. Gumina. “We are excited to bring them into our family and we are honored to join theirs. We are specifically proud to partner with their staff and board, as we work together to expand our mission by serving the home health and hospice needs of our community.”

“Everybody has a story. When we don’t take the time to know someone’s story, or worse, create our own version of it, we lose the chance to understand what they need, which is the first step to empathy.”

JON ACUFF

THE ADVENTURES OF WMKV



“Thank you for providing us with all the delightful, unique memories, music, programs and information. You make us laugh, cry and reminisce with such wonderful programming. To 25 more!”

CAROLE MURPHY
WMKV listener



WMKV 89.3 & 89.9FM

WMKV has reached a major milestone in the last year, celebrating its 25th anniversary beginning in May 2020. WMKV 89.3FM and its simulcast on WLHS 89.9FM experienced a growth in volumes, as approximately 30,000 listeners every week, including our internet stream (now also heard on Alexa, Google devices, Sonos and more), bring Maple Knoll and a love for nostalgia to listeners around the world. In celebration of the anniversary, a unique 2,500 Club was formed to acknowledge significant donors. The club has been an unmitigated success, garnering extensive support at a time when the station was in dire need.

Despite many organizations limitations' during the COVID-19 crisis, WMKV maintained its 24/7 service to Cincinnati and beyond, reaping positive comments from listeners who appreciated the respite from what seemed like endless negative news. WMKV remains a vital resource and voice for older adults and their caregivers and families. In fact, WMKV worked with Maple Knoll Communities to provide music to residents via the WMKV Music Mobile, playing music from outside resident buildings, which has become a joyous highlight for so many in recent months. Individuals across the globe have expressed that WMKV and WLHS remain their oasis from the troubles of the world and a font of ideas for things to do!



**“I try to tell a story
musically in a song.”**

BARRY WHITE
Musician



“... During the time I received meals, I was recuperating from neck surgery and doing physical and occupational therapy. The meals provided much needed nourishment and your volunteers provided the much needed food for the soul ... Not only were they reliable, they always had words of encouragement, a smile and comfort ...”

NORA MCDOWELL
Meals on Wheels client

A COLLECTION OF GREAT WORKS

Maple Knoll OUTREACH SERVICES FOR SENIORS

Working outside the bricks and mortar of the healthcare system, Maple Knoll Outreach Services for Seniors (MKOSS) brings together programs and services which help individuals maintain their independence for a happy and healthy lifestyle in their own home surroundings. The most requested and utilized programs to support homebound seniors, helping them remain independent in their own homes, are Meals on Wheels and Senior Transportation.

Even before this year's pandemic, the availability of services and programs to

meet the needs of a rapidly growing senior population were evolving. Locally, the Cincinnati region saw requests grow by over 67% during the past year. Maple Knoll Outreach for Seniors specifically reached nearly 700 older adults in 35 Greater Cincinnati communities. A nutritious meal is only the start of the value Meals on Wheels can deliver to keep community members healthy. With the help of 98 trained volunteers, MKOSS delivered over 85,600 meals in the community, including 7,700 shelf-stable meals during the start

of the pandemic, to 476 clients. That's a 23% increase from last year, which shows just how important all the extra details of these evolving services have become. The Transportation Department drove over 50,000 miles to provide nearly 8,000 trips to medical and therapy appointments, as well as grocery stores, pharmacies and social service agencies. Throughout the next fiscal year, volunteer recruitment and fundraising efforts will continue to assist in expanding our commitment to serve additional seniors in new ways.

ONCE UPON A TIME

Maple Knoll Child Center

The Maple Knoll Child Center continues to excel in providing outstanding intergenerational programming and Montessori education on the campus of Maple Knoll Village. A hands-on, interactive and engaging environment enables students to learn through discovery. The 'Grand-friends,' as the children call them, participated in daily interactions, which foster reciprocal learning between different generations. The 'Grand-friends' read to the students, participate in gardening, singing, crafts, learning carpentry, parachute games, circle painting, guided drawings, art creations, puzzles, balloon toss, photo shoots and more. This included not only residents in Independent and Assisted Living but also Skilled Nursing, where residents and students worked together with the Montessori materials.

A MOTHER'S NARRATIVE

"When the pandemic hit and the governor closed the schools and childcare centers, my son lost his daytime care. My only other option was my mother, who is in the at-risk category. The childcare option run by Maple Knoll was a lifesaver, in that it offered a safe and convenient option so that I could continue working without worry about child care for my four-year-old. The staff running the center have been amazing. They make every day exciting, and even when presenting new and unfamiliar tasks like wearing a mask for safety and multiple rounds of hand washing, they make it fun by normalizing those tasks ... I am so grateful and pleased with the effort and care put into the pandemic child care center by Maple Knoll. This is one of the reasons I am proud to work here in a company that truly puts employees first."

LAURA PEREZ
Maple Knoll employee and Child Center Parent




The Child Center experienced an expanded audience with an all-time high enrollment of 23 students prior to the pandemic. When state regulations forced the Center to close its doors they served as a Temporary Pandemic Child Center approved by the state of Ohio. During that time, they were able to provide on-site childcare free of charge for employees. Once again, the Child Center continued to receive excellent planned and unannounced inspections by the Ohio Department of Job and Family Services. The Maple Knoll Child Center truly is a great benefit to the Maple Knoll community.



"The more that you read, the more things you know. The more that you learn, the more places you'll go."

DR. SEUSS



“As I recovered from surgery several years ago, a friend directed me to Maple Knoll and our wonderful Wellness Center as I continued my rehab! I was immediately impressed with the facility, the quality of classes, the personal attention available and the great pool (love that 88+ degree water)! In fact, when it came time to downsize and sell our home, Maple Knoll's Wellness Center was a prime factor in considering our move to the Village!”

KAREN & BOB FRIEDHOFF
Hemsworth Wellness Center members



PROVIDING THE SETTING FOR SUCCESS

THE WELLNESS CENTER

The staff at the Hemsworth Wellness Center spent the past year working to not only improve members' physical wellness but their mental and spiritual wellness, as well. To do so, they implemented a number of new classes and added new equipment. Said efforts staged the setting for success as they maximized the use of the facility to allow for 31 classes per week, in addition to personal fitness training and use of equipment. Membership reached a high of 500 individuals.

As with most fitness facilities, The Hemsworth Wellness Center shut down in March due to the pandemic and for the safety of the Maple Knoll residents. As soon as it was appropriate, Center staff began small group classes as well as outdoor walking/exercise classes on campus. Soon thereafter, the Wellness Center opened its doors once more to the Independent Living Residents. This constituted a back-to-basics type of environment with hands-on personal fitness sessions, socially distanced exercise classes and limited participants. The Fitness Walks that were started prior to the re-opening of The Center continue to grow in popularity. The closure of the Center was very difficult for members, but it has provided the opportunity for more concentrated individual attention, cleanliness and physical support.



A BEST SELLER

HUD Operations

In Cincinnati and Hamilton County it is increasingly difficult for low-income seniors to find quality, affordable homes. Maple Knoll's Affordable Housing programs offer 97 units that currently houses 99 seniors. A once busy senior complex that offers loads of supportive services suddenly saw less and less people coming in the buildings as the stay at home orders altered all of our lives. Therefore, our Affordable Housing staff and senior provider network had to get creative. Over the spring and summer of 2020, Outreach Services was able to offer fresh produce to seniors through the Senior Farmer's Market Nutrition Program. Staff and volunteers delivered bags of fresh, nutritious, unprepared, locally grown fruits, vegetables and herbs on a weekly basis. Residents also received monthly coupons that could be used at participating farmer's markets in the area. In addition, through a collaboration with the Council on Aging of Southwestern Ohio, residents enjoyed the Food of Love and Comfort Food programs, bringing local dining options directly to our resident's door.

The service coordination team and care committees provided free masks and offered virtual check-in and wellness meetings, as well as telephone check-ins. Maintenance staff made several building and ground improvements, as well as shuffling in new books, music and movies into our resident libraries. By going above and beyond housing opportunities, residents had the ability to make and maintain small but impactful changes to help ensure they thrive, not just survive.



"I love living here. I appreciate the work the staff has done in response to COVID-19 with the vegetable and food programs ... Our cleaning lady is a joy to be around, as well, and keeps our property looking beautiful."

JUDI MONTROSEI
Corbly Trace resident



GRUST

THE AUTHOR

SPIRITUAL LIFE

Maple Knoll Communities has a long legacy of spirituality on our campuses, although we are not a religious affiliated community, we have a deep history rooted in faith. If these walls could talk there are so many stories that could be told and we are still writing our stories as we look for meaning in each of our lives.

As a community that strives to be current and inviting, we spent the year examining the department and changed the name from Spiritual Care Department to the Spiritual Life Department which will allow us the opportunity to further explore the dimensions of a spiritual life and our faith walk. A campus-wide survey of religious and spiritual needs and interests was completed in order to enhance educational opportunities, activities and services to create a space for residents/staff to be more open to the different traditions and perspectives within our community.

“One of the best parts of being a Chaplain is hearing the stories of our residents, staff and families and walking alongside, companioning with them through the stages of life. That thread is woven throughout our community, which brings us closer together as we share.”

CHAPLAIN NANCY VILABOY-ALLPHIN

“Support groups, personal conferences and specially designed activities developed by our Spiritual Care Department are some of the valuable tools we have available to us. Spiritual Care at Maple Knoll gets us through the rough parts of our lives, and enhances our appreciation of our very existence. Without the help from Spiritual Care we can easily get lost in depression or sorrow; with their help we can find the silver linings.”

JOHN ANDERSON
Maple Knoll Village resident

In October, the Department worked with The University of Cincinnati and The Cincinnati Music & Wellness Coalition on a Healthy Aging Study at Maple Knoll and The Knolls of Oxford, in order to evaluate the use of recreational music making to improve the well-being of older adults. With a pandemic taking over, the department had to take a look at providing services in different ways. Spiritual Life was able to provide worship services, personal visits, educational information, door-way activities, daily rosary, inspirational videos on our in-house channel, along with our new resident app and access to church live-streaming services.





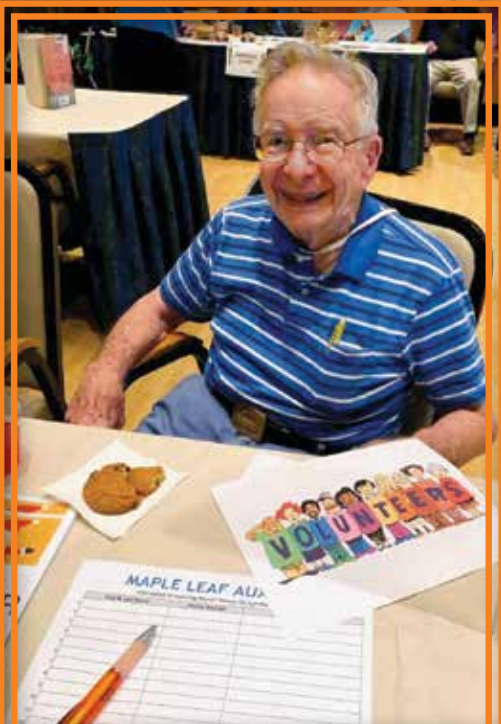
VOLUNTEERS AND THE MAPLE LEAF AUXILIARY

Maple Knoll Communities offers a variety of volunteer opportunities for individuals to provide life-enriching activities and events for residents and future residents that will benefit them in every aspect of living — physically, intellectually, socially, emotionally, creatively, spiritually and vocationally.

PUTTING WORDS INTO ACTION



Over 730 volunteers spend their time throughout Maple Knoll Village, The Knolls of Oxford and Maple Knoll Outreach Services for Seniors, providing a vital link between the community and the Residents, allowing the Village to function and grow together. Over 4,500 volunteer hours were spent: visiting with residents, assisting with activities and art programs, delivering meals, transporting residents in wheelchairs, fundraising, providing pet visits, touring their homes, assisting with marketing and communication efforts, gardening, quilting, providing technology support and more.



Since 1979, The Maple Leaf Auxiliary, comprised of 135 volunteers, has been sponsoring gifts to benefit the residents of Maple Knoll Village. This year the Auxiliary gave over \$10,000 in gifts and memorials to the Future Care Fund. Funds were raised through the ReRun Shop, Silent Furniture Auctions and popular events such as the Holiday Bazaar and the Books and More sale.

We rely on these dedicated volunteers to help maintain the positive and supportive atmosphere we have created and the caring services they provide make a lasting impact on the residents of Maple Knoll Communities.



EMPLOYEE HALL OF HONOR

This year, 18 employees were inducted into the Employee Hall of Honor for their dedication and service to Maple Knoll Communities for fifteen years.

**Youlanda Allen
Ellen Campbell
Yvette Clark
Anita Curran
Rob Dearing
Peggy Green
Linda Henson
Kay Horn
Suzanne House
Joshua Howard
Heather Italiano
Judy Jenkins
Vicky Langdon
Elizabeth Lilley
Sharon Pace
Deborah Pitts
Lisa Taulbee
Melissa White**

“I have enjoyed my 13+ years at MKV because it is like having a very large extended family! My greatest joy is spending time with the residents. I love learning about their families, where they grew up, what makes them smile and especially what brought them to MKV. My greatest hope is that they always feel loved and cared for living here, and that they know MKV always has their best interests at heart in everything we do!”

SANDY BUCHER
Independent Living Social Director

Maple Knoll Communities Employees

STORYTELLERS



“This year’s challenges have made us better by causing us to come together to help each other out.”

CINDY SCHNEIDER
Knolls of Oxford Occupational Therapist



Operations at Maple Knoll Communities is a collaborative effort and we all have an important role to play in our community. For most of the staff, Maple Knoll Communities is not just a job, but an extended family and home.

As an organization, we recognize that a great resident experience is the result of a great employee experience. Over the past year we have identified and addressed key factors to enhance our staff’s experience through leadership training, creating a wage and benefit strategy (to improve our competitive advantage toward sustaining our commitment to serve). Efforts proved effective as Maple Knoll Communities was named a *Top Workplaces* award winner by Cincinnati Enquirer, for the third year in a row.

Throughout the year, our 565 employees participated in a variety of events including Employee Appreciation team activities, campus fundraising efforts and more. Their dedication and commitment was honored throughout the year with National Nursing Home Week festivities, holiday parties, Black Lives Matter celebrations and LeadingAge Ohio, *Star Awards*. At Maple Knoll Village eight employees were recognized. Those individuals were: Zenabu Kebede, Donnie Clark, Grace Lutz, Yvette Clark, Heather King, Antoinette Lewis,

Bryan Davis and Eugene Barnes. At The Knolls of Oxford they were: Cheryl Ainsworth, Raechelle Alexander, Sarah Branscum, Brian Johnson and Terry Newton.

A recent partnership with Mercy Neighborhood Ministries was made possible through a grant opportunity, and has brought a resource navigator to assist our employees through various needs, as well as connect them to resources within Hamilton County.

The pandemic further enforced our family mentality, as we worked together to create a pandemic pantry, relocated staff, provided free lunch and childcare for employees, and everyone stepped up in their own way to meet the same need – taking care of our residents.

Employees continued to set the example for others this year by getting off the sidelines and showing how to give back. Throughout the year, employees volunteered by assisting residents in skilled nursing with wheelchair walks, volunteering on employee appreciation teams, participating in blood drives and even financially assisting residents in need through the Maple Knoll Communities Annual Fund Drive. This dedicated group of individuals donated an outstanding \$64,199 to the Maple Knoll Communities Annual Fund Efforts.



“Since coming to Maple Knoll I believe I have found my purpose. I love caring for the elderly and furthering my experience in aging as I became The Assisted Living Activity Coordinator. This role has allowed me to create new opportunities to care for residents, and being able to share their history, life and families is truly fulfilling!”

DONNIE CLARK
Breeze Manor Assisted Living Coordinator

W

Maple Knoll Communities Leadership

WRITING OUR NEXT CHAPTER



BOARD OF DIRECTORS



John Bloomstrom
Chairman



Fred Robbins
First Vice Chairman



Marilyn Hoskins
Second Vice Chairman



David Zuidema
Corporate Secretary



Kurt Marty
Treasurer

BOARD MEMBERS



Tamilyn Bakas



Richard Payne



Patricia Bennett



Frank Scalcucci



Stephen Komrska



Jolene Sobotka



Susan Lang



Woodrow Uible



Lynn Larson



David Wallace



Kurtis Lindemann



Moving Maple Knoll Communities into the future is an ongoing process, and our success is a direct result of the leadership, generosity and compassion for older adults that drives our Board of Directors. We are fortunate to have a group of people with diverse experience, education and careers — including a current Maple Knoll resident. Together, with our management team, they work to create new opportunities in our strategic plan book and ensure that our organization fulfills our mission and core purpose, while creating a culture that embraces diversity and inclusion, encouraging all residents and employees to be successful, regardless of their differences.

“Everyone in life has a purpose. One of mine is to continually learn and serve. It is a privilege to be a Board member at Maple Knoll and I’m always amazed to learn about new events, new information regarding retirement living and, most importantly, about our residents who make wonderful contributions to the community.”

SUE LANG
Maple Knoll Communities
Board Member



ADMINISTRATION

James Formal
President and Chief Executive Officer

Timothy McGowan
Executive Vice President and
Chief Operation Officer

James Stahl
Vice President of Finance/
Chief Financial Officer

Beth Thress
Vice President of Human Resources

Andrew Craig
Vice President and
Chief Innovation Officer

Megan Ulrich
Vice President of Marketing and
Business Development

Shirl Miller
Executive Assistant

MAPLE KNOLL COMMUNITIES STAFF

Karen Pendleton
Director, Corporate Compliance/MDS

Michelle Zeis
Director, Corporate Development

Mark Plunkett
Director, Corporate Information
Technology

Stephanie Goddard
Director, Human Resources

Rene Marois
Executive Director, Health Services

Joe Volker
Director, Corporate Facilities



MAPLE KNOLL VILLAGE STAFF

Laura Scott
Director, Nursing

John Ammerman
Director, Marketing

Meri Fox
Director, Child Center

Jim Hoeh
Director, Community Experience

Laurie Westermeyer
Director, Assisted Living/Clinic Services

Deborah Herrera
Hemsworth Wellness Center Manager

George Zahn
Director, WMKV 89.3 & 89.9 FM

Nancy Thaler
Director, Residential Services

Mary Beth Madlener
Asst. Director, Nursing

THE KNOLLS OF OXFORD STAFF

Paul Harville
Director, Nursing

Suzanne House
Director, AL and SNF Activities

Scarlett Kilgore
Director, Program Services

Laura Lacy
Executive Director, Community Life

Tara Pitts
Director, IL Social Activities

Michael Williams
Director, Food Service

COMMUNITY SERVICES STAFF

Julie Cox
Controller HUD/Accounting Manager

Joshua Howard
Director, Maple Knoll Outreach Senior
Services and HUD Operations

STRONG FOOTING

Our mission and sound, virtuous business practices enable us to serve our residents and clients by investing in caring staff, enriching campuses, the latest technology and vibrant programs to ensure residents have the opportunity to live the active, independent lifestyles they choose. We are resourceful and continuously transform to meet the changing needs of our residents. This year proved to be out of the ordinary, yet we were still able to attract philanthropic dollars and make fiscally sound investments. The resulting blueprint positions Maple Knoll as an industry leader with long-term sustainability.

THE STATS | *Fiscal Year 2019/2020*

30,000 WMKV Listeners and Members

727 Maple Knoll Outreach Services for Seniors Clients

483 Village Home Health and Hospice Patients

530 Independent Living Residents

554 Skilled Nursing Patients

500 Wellness Center Members

265 Senior HUD Housing Residents

149 Assisted Living Residents

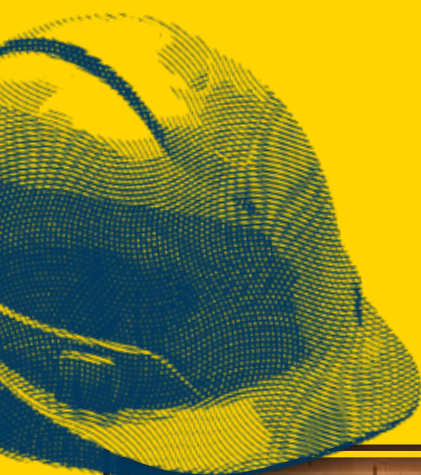
30 Child Center Students

33,238
INDIVIDUALS
IMPACTED BY
MAPLE KNOLL
COMMUNITIES



“I have lived at MKV for 24 years and am proud to call it home. The key that makes it work is the people. Staff who are truly caring and residents who go out of their way to be inclusive, interested in each other and willing to help. All this makes this home.”

MARGE FANELLA
Maple Knoll Village resident



Our Story Doesn't Stop There...

Fundraising continues for our Auditorium Capital Campaign. We are three-quarters of the way there and efforts will allow for enhanced offerings for our residents and guests. These include: better utilization of space for additional seating, new accessibility technology for those with impairments and additional entertainment and educational opportunities.

For additional information, please call (513) 782-2424.

Condensed Consolidated Financial Statements for the Fiscal Year Ending June 30 (\$'s in Thousands)

BALANCE SHEET

	2020	2019
ASSETS		
Operating cash	\$5,297	\$1,161
Accounts receivables	1,320	1,297
Other current assets	2,244	2,528
Investments designated by Board of Directors	16,062	16,480
Investments whose use is limited or restricted	14,489	14,703
Property and equipment (net)	81,789	81,273
Other long-term assets	2,226	2,339
Total Assets	\$123,427	\$119,781
LIABILITIES AND NET ASSETS		
Current liabilities	\$13,930	\$9,416
Long-term unamortized and refundable entrance fees	30,585	30,345
Long-term debt and capital lease obligations	58,630	58,495
Other long-term liabilities	3,459	3,358
NET ASSETS		
Unrestricted	\$5,439	\$6,518
Temporarily and permanently restricted	11,384	11,649
Total Net Assets	\$16,823	\$18,167
TOTAL LIABILITIES AND NET ASSETS	\$123,427	\$119,781

CONDENSED STATEMENT OF REVENUE AND EXPENSES

	2020	2019
REVENUE		
Net service revenue	\$35,594	\$35,986
Amortized and forfeited entrance fees	4,365	4,320
Community services	711	586
Contributions and other services	3,242	3,285
Total Revenues	\$43,912	\$44,177
EXPENSES		
Salary, wages, benefits and payroll taxes	\$21,794	\$22,594
Supplies and expenses	11,416	11,538
Interest expense	3,650	3,771
Administration	4,265	4,075
Total Expenses	\$41,125	\$41,978
NET SERVICE INCOME	\$2,787	\$2,199
Depreciation and amortization	5,475	5,505
OTHER INCOME/(LOSS)		
Realized and unrealized gains on investments	\$770	\$635
Interest and dividend income	861	961
Gain on disposal of assets/(impairment) of assets	96	(184)
Change in fair value of interest rate swaps	(156)	(271)
Other Non-operating gains/(losses)	(98)	88
Total Other Income	\$1,473	\$1,229
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	(\$1,215)	(\$2,077)
Capital contributions	116	62
Net assets released from restrictions - Capital	20	60
CHANGE IN NET ASSETS	(\$1,079)	(\$1,955)
Net entrance fees received - Net of refunds paid	\$4,572	\$4,475

OUR DEDICATED HEROES

Today, philanthropy plays an increasingly vital role in helping us uphold the highest standards for excellence, innovation and service as we care for an ever-growing and changing senior population. In the age of COVID-19, many nonprofits saw donations drop, doors close, and cash reserves dwindle. Together with the uncertainty and demands the pandemic has forced on us, these are worrying times. For Maple Knoll Communities, it has been a time when our residents, staff and friends have proven that we stand outside the norm as they have shown resilience and unwavering support of our efforts.

Growing Maple Knoll's Future Care Fund is a vital component of our organization's master plan. Led by Chairman of The Annual Fund, Fred Robbins, and 37 Giving Circle Leaders, the campaign set a high goal of \$1.3 million with a theme of "There is no place like home." We were able to accomplish a happy ending as we ended the fiscal year with \$1,572,910 in contributions. This total was achieved through 8,285 gifts from 1,668 donors. In addition, nearly \$300,000 was awarded in private, local and federal grants to invest in our community.

These generous contributions proved there really is 'no place like home' and helped to fund campus reconstruction and renovation, provided spiritual care, assisted with technology efforts, provided relief from COVID-19 losses, supported staff development and enabled us to care for residents who have outlived their financial resources.

Staff and volunteers continued to build a culture of care and giving to improve the lives of those we serve through educational opportunities, corporate partnerships and relationship building. A total of nine contributors had a significant impact on future fundraising efforts as they were inducted into our Planned Giving Program, the Living Legacy Society. These members are: Barb and John Bloomstrom, Barb DeSalvo, Charles and Nell Stanforth, Lou and Dean Gaudin, Dorothy Vice and the Maple Leaf Auxiliary. The Knolls of Oxford Living Legacy Society display was created due to increased interest in planned giving at The Knolls. This unique display is located for viewing in the Commons.



“The universal welcoming among Maple Knoll administration, staff and neighbors makes Maple Knoll out of this world!”

BRADEN MECHLEY
Maple Knoll Village resident



2020 UNCOMPENSATED EXPENSES

Benevolent Care	\$600,000
Cost of Healthcare in Excess of Reimbursements	\$4,418,000
TOTAL	\$5,018,000

AUDITORIUM CAPITAL CAMPAIGN FUND

Circle of Life | \$2,000.00 +

Mr. and Mrs. John H. Bloomstrom Sr.
Mrs. Barbara DeSalvo
Mrs. Michelle Eckart
Home Care Assistance
Mr. John B. Hughes
Ms. Mary Keane
L&L Nippert Charitable Foundation
PNC Foundation
Procter & Gamble
Mr. and Mrs. William Richardson
Dr. and Mrs. Walter Timperman
Mr. and Mrs. Stephen Werenski

Circle of Gold | \$1,000.00 +

Mrs. Hiwot Abdo Ali
Mr. and Mrs. Gene Busby
Mr. and Mrs. John Fay
Ms. Laverne M. Fischer
Mr. and Mrs. Scooter Franks
Mrs. Dolores H. Hileman
Mr. Mark Kacher and Mr. James Imholte
Mr. Arthur M. Lindsay
Mr. Braden Mechley
Mr. and Mrs. Richard Payne
Dr. Jeff Schlaudecker
UBS
Mr. and Mrs. Tom Wagner

Mr. and Mrs. Robert J. Watkins
Ms. Laurie Westermeyer
Mr. and Mrs. Steven A. Wilson

Circle of Silver | \$100.00 +

Mr. Nicholas Constand
Mrs. Julie Cox
Mr. Andy Craig
Mr. Gordon Dennis
Mr. Donald Funke
Ms. Nancy Gulick
Mrs. Helen Haberstroh
Dr. and Mrs. Jack Hazen
Mr. James W. Hoeh, Jr.
Mr. Roger W. Honebrink
Ms. Marge Howes
Mrs. Jean Hughes
Mrs. Pat Jackson
Ms. Jen Madison
Mrs. Lynn Matson
Mr. Timothy McGowan
Mrs. Karen Pendleton
Mr. and Mrs. Fred J. Robbins
Mrs. Penny A. Rolfsen
Mr. and Mrs. Donald W. Smith
Mr. Jim Stahl
Mr. Aaron Steckman
Mrs. Marlene Theile
Mrs. Beth Thress
Mr. Woodrow H. Uible
Mrs. Megan Ulrich
Ms. Jolene S. Weiskittel

CAPITAL FUND

Circle of Life | \$2,000.00 +
Mrs. Barbara DeSalvo
Federal Communications Commission
Mrs. Janet Golan
Mrs. Marilyn P. Johnston
Mr. & Mrs. Don Kelly
Mr. Otto Luedeking
Maple Leaf Auxiliary
Roundtower

Circle of Gold | \$1,000.00 +
Mr. and Mrs. Frederick F. Brower

CHAPEL/MEMORIAL FUND

Circle of Gold | \$1,000.00 +
Mr. and Mrs. Bruce W. Stowe
Mrs. Nancy Vilaboy-Allphin

Circle of Silver | \$100.00 +
Rev. Steven Copeland
Ms. Cecelia Donovan

CHILD CENTER FUND

Circle of Gold | \$1,000.00 +
Mr. Mark Smith

Circle of Silver | \$100.00 +
Mr. John A. Anderson

COVID-19 RELIEF FUND

Circle of Life | \$2,000.00 +

Mr. John A. Anderson
Mrs. Barbara DeSalvo
Greater Cincinnati Foundation (The)

Circle of Gold | \$1,000.00 +

Mr. Mark Plunkett

Circle of Silver | \$100.00 +

Mrs. Shirley W. Leahy
Ms. Debbie McCreanor
Ms. Erin Navaro
Mrs. Karen Pendleton
Drs. Nancy and Nicholas Robert
Ms. Sandra Schenk
Springdale Offering Support

MARY JANE HOWES EDUCATIONAL FUND

Circle of Gold | \$1,000.00 +

Miramar Charitable Foundation

Circle of Silver | \$100.00 +

Mr. and Mrs. Kyle Schmitt

MKV ARBORETUM FUND

Circle of Silver | \$100.00 +

Mr. and Mrs. John H. Bloomstrom Sr.

MKV FUTURE CARE FUND

Circle of Life | \$2,000.00 +

Anonymous (1)
Assisted Living Locators
Mr. Richard Brown
Mrs. Joan Carlin
Mr. Paul Conrad
Mrs. Barbara DeSalvo
Mrs. Chris Easton
Miss Margaret Fanella
Federal Communications Commission
Mr. James M. Formal
Fox Sports Net, LLC
Mr. and Mrs. Scooter Franks
Mr. Larry Galluzzo
Mr. and Mrs. Dean R. Gaudin
Mrs. Janet Golan
Mrs. Anna W. Harlan
Home Instead
Mr. John B. Hughes
Interact For Health
Mrs. Marilyn P. Johnston
Mr. Gene Kalvin
Mr. & Mrs. Don Kelly
Mr. and Mrs. Bruce A. Kieviet
Mr. and Mrs. Michael Kremzar
Mr. Jim LaPlant
Maple Leaf Auxiliary
Mr. Timothy McGowan
Dr. and Mrs. James R. Nicholas
Mr. Richard Payne
Mrs. Elaine A. Pietch



Mr. and Mrs. William Richardson
Roundtower
Mr. Charles Schroeder
Mr. Jim Stahl
Mr. A. Richard Thomas
Dr. and Mrs. Walter Timperman
Ms. Dorothy Vice
Mr. and Mrs. Stephen Werenski
Mr. and Mrs. Dennis B. Worthen

Circle of Gold | \$1,000.00 +

Anderson Automatic Heating
and Cooling Company
Mr. John A. Anderson
Ms. Carole J. Arend
Dr. and Mrs. Jerry A. Bennett
Mr. and Mrs. Ronald A. Beymer
Mrs. Adelle Blanton
Mr. and Mrs. John C. Bloomstrom
Mr. and Mrs. John H. Bloomstrom Sr.
Mr. and Mrs. Frederick F. Brower
Mr. and Mrs. Jack E. Brown
Mr. and Mrs. Gene Busby
Mrs. Elizabeth Creighton
Mrs. Michelle Eckart
Ms. Carolyn Fischer
GE Foundation
GNO Construction
Ms. Ellie Graham
Mr. and Mrs. Floyd Grossoehme
Mr. and Mrs. Thomas H. Hamant
Mr. James Hartman
Mr. and Mrs. Jim Heyser
Mrs. Dolores H. Hileman
Mr. Dwight D. Hill
Mr. Burton E. Holthus
Mr. Gordon Jewett
Mr. and Mrs. Donald Johnson
Mrs. Sallie A. Killian
Mr. Donald King
Mr. and Mrs. Don Larson

Mr. Arthur M. Lindsay
Dr. and Mrs. John A. MacLeod
Mr. and Mrs. Lewe Mizelle
Mr. Gene R. Mooney
Mr. and Mrs. Muthu
Mr. and Mrs. John Neumaier
Mr. and Mrs. Barry S. Porter
Mr. and Mrs. Fred J. Robbins
Mr. and Mrs. Jim Sherlock
Mr. Mark Smith
Mrs. Jolene Sobotka and Dr. Jeff Nerad
Mrs. Marilyn Spreen
Mr. and Mrs. Bob Stephens
Mr. Don Stites
Mr. and Mrs. Bruce W. Stowe
The E.W. Scripps Company
Dr. Barbara Voelkel
Mr. and Mrs. Robert J. Watkins
Ms. Jolene S. Weiskittel
Ms. Laurie Westermeyer
Mr. and Mrs. Robert Wolf

Circle of Silver | \$100.00 +

Anonymous (5)
Mr. and Mrs. Raymond Abrams
Ms. Shelley B. Acus
Mr. and Mrs. John Ammerman, Sr.
Mr. and Mrs. John Ammerman
Ms. Nancy Ashley
Dr. Orson Austin
Mrs. Mary B. Auxier
Mr. and Mrs. George Babak
Mr. and Mrs. James Bakas
Mr. and Mrs. Harold Bauer
Bayer Becker
Mr. Daniel Beam
Ms. Amy Beegle
Mrs. Janet Berger
Mrs. Corinne J. Blanton
Mr. and Mrs. Dale Bomberger
Mrs. Elizabeth Boyd
Mrs. Anna Braam
Mrs. Charlene Breidster
Mrs. Ruth Brewer
Mrs. Norma Briner
Ms. Dorothy Brinkmeyer
Ms. Nancy Brown
Mr. and Mrs. William B. Brown
Ms. Lori Burgess
Mrs. Barbara Burns
Mr. and Mrs. David Burton
Mr. Joseph Castelli
Mr. Richard Chapman
Ms. Mary Christos
Mr. and Mrs. Robert Cody
Ms. Nancy Coletta
Ms. Melissa Conley
Ms. Catherine Connell
Dr. and Mrs. John Connelly
Rev. Steven Copeland
Mrs. Julie Cox
Mr. Andy Craig
Mrs. Jeanne M. Davis
Ms. Judy Deel
Mr. and Mrs. Jim Dell'aira
Mrs. Marilyn Demmler
Mrs. Rose Denman
Mr. and Mrs. Thomas E. Dewey
Mrs. Caryl Druley
Mrs. Mary June Edsell
Mr. and Mrs. Paul Eling
Mr. and Mrs. Robert R. Eling
Mr. Steve Elliott and Ms. Jan Weber
Mr. and Mrs. Steven Elsen
Ms. Fern Engelbrecht
Mr. Richard B. Engelman
Mr. and Mrs. John Fay
Mrs. Karin R. Fetterman
Mrs. Laverne M. Fischer
Mr. Donald Funke
Ms. Kathleen Gehringer
Mr. and Mrs. Frank Gropp-Wedig

Mrs. Helen Haberstroh
 Mr. and Mrs. Richard A. Haley
 Mrs. Grey Hammond
 Ms. Patricia Hanna
 Ms. Diana D. Hargrave
 Ms. Jen Hargrave
 Ms. Nancy Hendricks
 Ms. Deborah M. Herrera
 Mr. Gene Hessler
 Mr. and Mrs. Michael A. Hirschfeld
 Mr. James W. Hoeh, Jr.
 Ms. Amy Honebrink
 Mr. Roger W. Honebrink
 Mrs. Carolyn Honkomp
 Mr. and Mrs. Pleas Hoskins
 Mr. Daniel Hotel
 Ms. Marge Howes
 Ms. Jean Hughes
 Ms. Kathryn Jo P. Hull
 Mrs. Bernie Humason
 Mrs. Pat Jackson
 Mrs. Mary Jacqmin
 Mrs. Bertha L. Jones
 Mr. Jeffery Jones
 Ms. Karen S. Jones
 Mrs. Penny Junk
 Miss Mary E. Kammer
 Mr. and Mrs. William J. Kearney
 Mr. George D. Kiley
 Dr. M. Henry King, III
 Miss Burnetta C. Koenig
 Mr. and Mrs. Stephen Komrska
 Mr. and Mrs. Gerald Kroger
 Kroger
 Ms. Mary Lou Kronke
 Mrs. Kathryn Kumler
 Mr. and Mrs. Robert Lammert
 Ms. Margaret Lang
 Dr. Susan Lang
 Ms. Teresa Lange
 Mrs. Shirley W. Leahy
 Learfield Communications, LLC
 Mrs. Mildred E. Lenox
 Mr. and Mrs. Jonathan R. Lippincott
 Mr. Rene Marois
 Mr. Michael A. Martini
 Mr. and Mrs. Kurt Marty
 Mr. and Mrs. Terry G. Marty

Mrs. Lynn Matson
 Ms. Debbie McCreanor
 Mrs. Nancy McCue
 Ms. Amy McLaren
 Ms. Barbara Mecklenborg
 Mr. John Miller
 Mr. Mark Mincey
 Mrs. Theresa C. Moore
 Ms. Ruth Morris
 Moving Matters
 Mowry, Marty & Bain Consulting, LLC
 Mr. James O. Muchmore
 Ms. Margaret H. Mullane
 Ms. Erin Navaro
 Network For Good
 Mr. Chris Hovde and
 Dr. Sharon Nicholas
 Ms. Margaret A. Oakes
 Mr. Thomas Oakey
 Mr. and Mrs. Jerry O’Ryan
 Mr. and Mrs. Terry Ott
 Mrs. Margaret L. Pechiney
 Mrs. Karen Pendleton
 Mr. Jay Pez
 Mr. Mark Plunkett
 Mr. and Mrs. Lewis Powell
 Ms. Bonnie Pratte
 Ms. Bunnie Prost
 Mr. James A. Ramsey
 Ms. Connie Reinhardt
 Mr. and Mrs. Jack Remington
 Mrs. Marge Rengering
 Mr. Ken Rex and Mrs. Patti Wade
 Mrs. Lydia Rittinger
 Mr. and Mrs. John H. Rodencal
 Ms. Dorothy Russell
 Mr. Robert L. Sarber
 Mr. Frank Scalcucci
 Mrs. Ronda Seader
 Ms. Barbara Sears
 Mr. and Mrs. William W. Slemmons
 Mr. and Mrs. Donald W. Smith
 Mrs. Alice M. Stadler
 Mrs. Nancy Svoboda
 Mrs. Cynthia Tabar
 Mrs. Nancy Thaler
 Mr. Carl G. Thompson, M.D.
 Ms. Nancy Tricase

Mrs. Megan Ulrich
 Ms. Lillian Victor
 Mrs. Nancy Vilaboy-Allphin
 Mr. Joseph Volker
 Mr. and Mrs. Gary B. Volz
 Mr. and Mrs. Pete Wade
 Mr. and Mrs. David Wallace
 Mr. and Mrs. Gary N. Warnke
 Mr. Edward Weber
 Mr and Mrs. Joseph A. Westendorf
 Ms. Janet Wiehe
 Dr. and Mrs. Edward F. Willey
 YourCause
 Mrs. Michelle Zeis
 Mr. and Mrs. David A. Zuidema

Ms. Dayva Green
 Ms. Martha Jean Hill
 Ms. Phyllis Jarrett
 Mr. Arnold Mann
 Ms. Nora McDowell
 Mr. and Mrs. Jim Sherlock
 Society of the Transfiguration
 Valley Creek
 Mr. Lawrence Yungk

REHABILITATION SERVICES FUND

Circle of Gold | \$1,000.00 +
 Mrs. Joan Allen

Circle of Silver | \$100.00 +
 Mrs. Marilyn Demmler
 Ms. Jen Madison

MKV GOOD SAMARITAN FUND

Circle of Life | \$2,000.00 +
 Mr. Braden Mechley

Circle of Silver | \$100.00 +
 Anonymous (1)
 Ms. Stephanie Goddard
 Mr. Matt Joseph

OUTREACH SERVICES FUND

Circle of Life | \$2,000.00 +
 Deeks Trust
 Mr. Lewis G. Gatch
 Mr. Robert C. Griffin
 Meals on Wheels of America

Circle of Gold | \$1,000.00 +
 Mrs. Jane Allen
 Evelyn W. Dunn Charitable Trust
 Ms. Grace Harvie
 Mr. Jim Stahl
 Mr. Kevin Tracy
 Mr. Hugo Vontz Jr.

Circle of Silver | \$100.00 +
 Anonymous (1)
 Mr. and Mrs. John Dinkelaker
 Miss Rosella Doepker
 Mr. Eugene Gemperline



“As a board member, one of the things that I’m proudest of is Maple Knoll’s commitment to providing a safe and supportive community — even for our residents who run short of funds. In order to help Maple Knoll meet that important commitment, I make a financial gift every year to the Future Care Fund.”

DAVE WALLACE
 Maple Knoll Communities’ Board Member





THERE'S NO PLACE LIKE HOME CORPORATE FUND

Circle of Life | \$2,000.00 +

Architects Plus
Assisted Living Locators
Bahmann Foundation
Deeks Trust
Fox Sports Net, LLC
GE Foundation
GNO Construction
Greater Cincinnati Foundation (The)
Home Care Assistance
Home Instead
HomeWell Senior Care, LLC
Huntington Bank - Commercial Banking
Interact For Health
L&L Nippert Charitable Foundation
Procter & Gamble
Robbins Kelly Patterson & Tucker
Roundtower
Spring Grove Family

Circle of Gold | \$1,000.00 +

AAA Cincinnati
Anderson Automatic Heating and Cooling Company
ChemSearch
Millennium Business Systems
Morris Electric Contracting & Service, Inc.
Relocation Planners LLC
UBS

Circle of Silver | \$100.00 +

Bayer Becker
Custom Flooring
Don Schuckmann Company
Economy Glass & Window LLC
Fox 19
Holmes Blacktop & Concrete, Inc.
Kroger
Learfield Communications, LLC
Market Place Printing
Moving Matters
Mowry, Marty & Bain Consulting, LLC
Network For Good
Mr. Tony J. Phillips
Society of the Transfiguration
Springdale Offering Support
The Elm Hotel
The Hampton Inn
Valley Creek
YourCause



HEMSORTH WELLNESS CENTER FUND

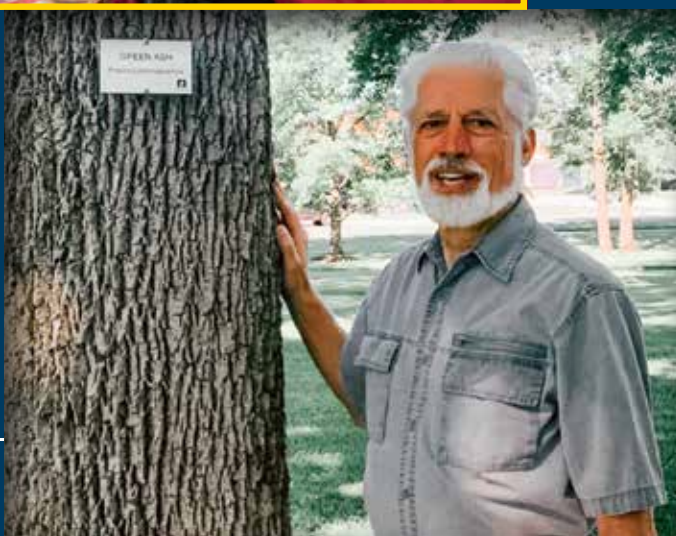
Circle of Silver | \$100.00 +

Mr. James P. Dunn
Ms. Kathryn Jo P. Hull
Miss Mary E. Kammer
Mr. Arthur M. Lindsay

WMKV FUND

Circle of Life | \$2,000.00 +

Anonymous (1)
Architects Plus
Bahmann Foundation
Mr. Frederick Beck



“From the very beginning, residents, staff (at all levels) and Board members have made The Knolls a community like home in so many ways — which is not easy when running a business. Members see and feel it in the time spent, actions taken, planning shared and ideas listened to — all having now established The Knolls’ reputation as a very special place like home.”

CAROLYN AUBLE
Knolls of Oxford resident

Mr. and Mrs. John C. Bloomstrom
Ms. Barbara Brewer
Mr. Richard E. Cocks
Ms. Phyllis Crawford
Mr. and Mrs. William Diss, II
Ms. Pamela Drake
Mr. and Mrs. Larry Fobiano
Ms. Ann Gatch
Mr. Lewis G. Gatch
HomeWell Senior Care, LLC
Huntington Bank - Commercial Banking
Robert Ingberg
Mr. Kenneth G. Mandel
Mr. Thomas D. Mason
Mr. George McMahon
Mr. and Mrs. John Neumaier
Mr. William Ostrander
Mr. and Mrs. Brandon Ringwald
Mr. Dan Scarborough
Mr. Charles Webb

Circle of Gold | \$1,000.00 +

Anonymous (1)
AAA Cincinnati
ChemSearch
Crux Graphics
Mr. and Mrs. Charles Deuser
Execution Transportation Services
GE Foundation
GNO Construction
Mrs. Pauline Goddard
Ms. Diana D. Hargrave
Mr. Craig Hochscheid
Mr. Daniel Hoffheimer
Ms. Debbie Hopkins
Ms. Carol Hubbard
Mr. Robert Huhn
Miss Mary E. Kammer
Mr. Timothy McGowan
Millennium Business Systems
Mr. C. B. Minturn
Morris Electric Contracting & Service, Inc.
Relocation Planners LLC
Mr. and Mrs. Walter Schum
Mr. Jim Stahl
Mrs. Carol Tate
Mrs. Lisa Walsh

Circle of Silver | \$100.00 +

Anonymous (5)
Mr. David Abad
Ms. Erlene Abshire

Mr. Greg Acus
Mr. Devin Adams
Ms. Melissa Adams
Ms. Shirley Adams
Mr. James Albert
Mr. Dave Allen
Ms. Romola Allen
Ms. Robyn Allgeyer
Mrs. Kathleen M. Almand
Ms. Joyce Alpiner
Mr. Bill Anderson
Mr. John A. Anderson
Mr. and Mrs. Al Anness
Ms. Martha Appel
Mr. C. Kevin Armstrong
Ms. Deborah Arnold
Mr. Roy Arnold
Mr. Mark Aronson
Mr. Ken Arp
Ms. Diana Avril
Ms. Lois Bachman
Ms. Kyra Back
Ms. Kerry Baker
Ms. Margaret Baldwin
Mr. Steve Banks
Mr. Robert and Maudie Bannister
Mr. Clifford Barker
Ms. Andrea Barnhill
Mr. and Mrs. Roderick W. Barr
Mr. Phil Barras
Ms. Tina Bascom
Mr. Robert Bauer
Mr. and Mrs. Howard Baum
Mr. Stuart Baxter
Mr. Fritz and Mary Jo Bazeley
Ms. Margaret Beck
Mr. James Becker
Ms. Amira Beer
Mr. Oscar Bellamy
Mr. William Benaugh
Mr. Don Benbow
Ms. Paula Bender
Ms. Eileen Bens
Ms. Virginia Berhanu
Ms. Laura Beringhaus
Mr. Barry Berndt
Ms. Karen Besly
Ms. Elizabeth Betagole
Mr. and Mrs. Ronald A. Beymer
Mr. Michael Biedenbach
Mrs. Denise L. Bien
Ms. Jaye Bissmeyer

Mr. Walter Blair and Elizabeth Weber
Mr. Jimmy Blanton
Mrs. Marilyn and Donald Bley
Mr. Jeff Bloomer
Mr. and Mrs. John H. Bloomstrom Sr.
Mr. and Mrs. William Boardman
Mr. Steve Bockstiegel
Ms. Kay Bogle
Mr. John Boh
Mr. John Bollinger
Mr. Bill Bonansinga
Mr. Charles Bower
Ms. Lillian Bowling
Mr. Robert Brabbs
Mr. Ray Brett
Ms. Barbara Bricker
Ms. Sandy Bricking
Ms. Jeanne Brinker
Mr. Barry Brooking
Mr. Claude Brown
Ms. Jo Ann C. Brown
Ms. Susan Brown
Ms. Brenda Bryant
Ms. Sharon Buchtman

Ms. Janet Buck
Ms. Sonya Buck
Mr. Thomas Burch
Ms. Michelle Burdette
Mr. William Burer
Mr. Mark Burgjohann
Ms. Mary Ann Burgoyne
Mr. Joseph G. Busam
Mr. David J. Buschmann
Ms. Faye Busse
Mr. John Buttelwerth
Ms. Penny Cain
Mr. Casey Campbell
Ms. Lilly Carder
Mr. Glen Carley
Mrs. Carol Carpenter
Ms. Carol Carson
Ms. Elizabeth Cashman
Mr. Al Castellani
Mr. Van Castleberry
Mr. Ben Chadwick
Ms. Nelda Chandler
Ms. Laura Chenault
Mrs. Dolores Ciotti
Mr. Kevin Clark
Ms. Rachel Clark
Mr. Tom Clark
Mr. Wayne Clark
Ms. Donna Cliff
Ms. Julie Cloyd
Ms. Patricia Colina
Mr. Michael Collett
Ms. Helen Colley
Mr. Stephen Collins
Mr. Frank Colon
Mr. Jamie Combs
Ms. Mary Lou Condit
Mr. Travis Conner
Ms. Twila Cooper
Ms. Michelle Cordell
Ms. Linda Covert



Mr. Andy Craig
 Ms. Alva Crawford
 Dr. Curtis Creath
 Mr. Dennis Crowe
 Mr. Mike Crowley
 Ms. Veronica Cullison
 Ms. Lynne Curtiss
 Custom Flooring
 Mr. Paul D. Dagenbach
 Mr. and Mrs. Daniel Dahling
 Ms. Betty Dandrea
 Mr. and Mrs. Robert Dashley, Jr.
 Ms. Betty Daugherty
 Mr. Frank Davis
 Ms. Janet Davis
 Ms. Barbara Dawson
 Ms. Jo Ann Dawson
 Mr. Robert Dawson
 Ms. Kathy De Long
 Ms. Norma Dean
 Ms. Dori Deardurff
 Mr. Phillip DeGreg
 Ms. Tammy Y. Dishon
 Ms. Susan Dlott
 Ms. Kirsten Dockendorff
 Ms. Linda Docter
 Mr. Scott Doeringer
 Mr. Michael Doker
 Ms. Donna Doll
 Mr. Paul Dorger
 Mrs. Margaret and James Dorn
 Ms. Marie Douglas
 Ms. Edy Dreith
 Mr. Robert Driehaus
 Mr. and Mrs. Martin G. Due
 Mr. Gary Duecaster
 Ms. Marguerite Duffy
 Mr. Robert Dunn
 Mr. Hershel Dunne
 Ms. Deanna Dunson
 Mrs. Phyllis and Thomas Dwyer
 Ms. Anne Dysert
 Ms. Linda Eads
 Economy Glass & Window LLC
 Mr. Mark Edwards
 Mr. Terry Elfers
 Mr. Howard Elliott
 Mr. Charles Ellman
 Ms. Jean A. Ellsworth
 Mr. Scott Ellsworth
 Mr. and Mrs. Edward J. Elmlinger
 Ms. Betty Embry
 Mr. Larry Emerson
 Mr. Richard Emery
 Ms. Cynthia Emmer
 Mr. Richard Ernst
 Mr. Tom Ertel
 Mr. John Esterkamp
 Mr. Robert W. Eveleigh
 Ms. Mary Ann Fagel
 Ms. Ruth Fancher
 Ms. Jeannie Fankhauser
 Mr. Lou Fasce
 Mr. Michael Fasce
 Ms. Crystal Faulkner
 Ms. Deborah Faust
 Ms. Alice Fegelman
 Ms. Yvonne Fender

Ms. Charlotte Ferguson
 Mr. Bill Fessler
 Mr. Larry L. Findlay
 Mrs. Christina Finke
 Mr. James Finke
 Mr. Steve Fiora
 Ms. Kitty Fischer
 Ms. Carolyn Fitzgerald
 Mr. Jim Fitzpatrick
 Mr. Steve Fleischer
 Ms. Sally Flick
 Mr. Larry Foltz
 Ms. Gail Forberg
 Ms. Orene Foreman
 Mr. James M. Formal
 Mr. and Mrs. Thomas Forte
 Ms. Kathryn Foss
 Fox 19

Ms. Susanne Geier
 Mr. Tim Gerhardt
 Mr. Rock Gettys
 Mr. Martin Gibbons
 Ms. Tiffany Gibbs
 Ms. Mary M. Giblin
 Ms. Polly Giblin
 Ms. Patricia Gibson
 Mr. Jay Gilbert
 Ms. Sharon Gilbert
 Mr. Michael Glenn
 Ms. Karen Glover
 Ms. Martha Goldbeck
 Ms. Dolores Goldfinger
 Ms. Maureen Gonzalez
 Ms. Vivian Good
 Mr. Doug Goodwin
 Mr. and Mrs. Harold Gotoff

Mr. Keith Harperink
 Mr. Marc Q. Harris
 Ms. Candy Hart
 Mr. Dean Hart
 Mr. Ronald Hartman
 Ms. Susan Hasson
 Mr. Edward J. Haven
 Ms. Victoria Havron
 Mr. and Mrs. Jerry Heffron
 Mr. Robert Heglin
 Ms. Marilyn Heheh
 Mr. John Heinold
 Mr. Phillip Heller
 Mr. and Mrs. Daniel E. Henke
 Mr. Sam Herbers
 Ms. Julie Herman
 Ms. Lynn Herman
 Ms. Susan Herman



Ms. Annette Franklin
 Mr. Dale E. French
 Mr. Paul Friskney
 Ms. Allana Fritts
 Mr. Ben Froehlich
 Mr. Charlie Furlong
 Ms. Linda Gaible
 Ms. Sandra Gaines
 Mr. Paul Gallagher
 Ms. Shirley Gallagher
 Mr. John Galvin
 Ms. Shanon Gambill
 Mr. Jeff Garnett
 Ms. Lisa Garofalo
 Mr. Alan Gast
 Mr. and Mrs. Dean R. Gaudin
 Ms. Martha Gavin
 Ms. Mary Gawle
 Mr. James Gayer
 Mr. Raymond Gehron

Mr. Nolan Gradney
 Mrs. Susan Graham
 Ms. Josephine Greco
 Mr. Scott Green
 Mr. and Mrs. Joel Greenberg
 Ms. Teresa Greer
 Mr. Charles A. Gribi
 Mr. Jeff Grothaus
 Ms. Jean Grove
 Mr. Stanley Haacke
 Mr. and Mrs. Robert Habel
 Ms. Kristie Haddock
 Mary Haglage
 Mrs. Mary G. Haines
 Mr. and Mrs. Richard Hajer
 Mr. David Haldeman
 Mr. Randy Hale
 Mr. Wade Halsey
 Ms. Jone Haney
 Mr. Robert P. Hanneken

Mr. Peter Heschmeyer
 Mr. Rob Heschmeyer
 Ms. Amy Hicks
 Mr. Donald Hill
 Mr. Doug Hinger
 Mr. Bob Hird
 Mr. Samuel Hitch
 Ms. Tabatha Hochscheid
 Mr. and Mrs. Lee K. Hodgson
 Ms. Dona Lynn Hoh
 Holmes Blacktop & Concrete, Inc.
 Mr. David Holmes
 Mr. Lawrence R. Holt
 Mary Horan
 Ms. Gail Houston
 Ms. Marge Houston
 Ms. Doris Howard
 Mr. and Mrs. Thomas Huber
 Ms. Joyce Huff
 Mr. Doc Humphreys



“I am so grateful to call Maple Knoll my home for many reasons. The staff are wonderfully warm and helpful. The residents enjoy each other’s company, and care deeply for each other. Maple Knoll Village is my family.”

BARB DESALVO
Maple Knoll Village resident



Mr. Alex Hurtt
Mr. Stephen Hutzell
Mr. Eric Hyre
Mr. Mike Imfeld
Mr. Jim Ingram
Mr. Isaac Ivery
Mr. Jim and Mary Sue Jackson
Mrs. Pat Jackson
Ms. Lora Jacob
Mr. Charles Jacobson, Jr.
Dr. Jeanne James
Ms. Joan James
Mr. John Jardine
Mr. Bill Jeffrey
Ms. Suzanne Jeffrey
Ms. Barb Jennings
Ms. Lynne Joehnke
Mr. Jay Johns
Johnson & Johnson
Ms. Barbara Johnson
Ms. Betty J. Johnson
Mr. Jeff Johnson
Mrs. Marilyn P. Johnston

Mr. David Kaber
Ms. Ruby Kalyani
Mr. Don Kampman
Ms. Betty Kautzman
Mrs. Jean Keller
Ms. Susan Keller
Ms. Kathleen Kelley
Ms. Jennifer Kelly
Ms. Judy Kennedy
Mr. Mark Kinch
Dr. and Mrs. James King
Ms. Jane Kinley
Ms. Lynda Kirsch
Mr. Robert H. and Maxine Kistler
Ms. Betty Kitrick
Mr. Ron Kivel
Mr. and Mrs. Frank Klaine
Ms. Jean Klank
Mr. Paul Klei
Ms. Charlotte Kleinhaus
Mr. Samuel Kloss
Mr. and Mrs. Jack Knecht
Ms. Michelle Knecht
Mr. Ed Knox
Mr. Tony and Mary Knuckles
Mr. Ronald Koch
Mr. Sam Kocherov
Mr. Bernard G. Koenig
Mr. Conrad Kolis
Ms. Elizabeth B. Kornau
Mr. Bob Kraimer
Ms. Amber Kramer
Mr. Robert Kranz
Ms. Eileen Krauss
Mr. and Mrs. Thomas G. Kugele
Ms. Alice Kushner
Mrs. Polly Lacker
Mr. John J. Lafkas
Ms. Elizabeth Lamey
Ms. Libby Lappin
Ms. Kathleen Larimore
Mr. David Latham
Ms. Janet Lazarus
Ms. Nancy Lee
Mr. Wayne Lehker
Ms. Leigh Ann Lentz
Ms. Louis Lessure
Mr. Herschell Levine
Ms. Davine Levy
Mr. Bill Lewis
Mr. Kenneth Lichon
Ms. Barbara Lichtenstein
Ms. Jaime Linesch
Ms. Kelly Linkugel
Ms. Diane Lippincott
Ms. Barbara Liszniewski
Mr. Richard Livingston
Ms. Danielle Long
Ms. Jacqueline Lund
Mr. Ben Lusk
Mr. and Mrs. Kenneth Luther
Mrs. Amanda Lutz
Ms. Lorie Luyrink
Mr. Ronald Lynch
Mr. Stu Mahlin
Ms. Tonya Maiden
Ms. Christine Malhotra
Mr. and Mrs. Kevin Malloy
Dr. Michael Maloney
Mr. Harry J. Manton
Mr. Carl Marquette
Mr. Richard Martin
Mr. Thomas Martin
Mr. Tom Martin
Mrs. Carole and Ron Martini
Mr. Gregg Martini
Mr. Michael A. Martini
Mr. Harry V. Matheny
Mr. Shawn Maus
Mr. Kyle Maushardt
Mr. Glen E. Mavity
Mr. Damien Maxton
Mr. William McCulloch
Ms. Debbie McDermott
Mr. Kevin McDonough
Mr. David McElroy
Ms. Monica McEntire
Mrs. Sandy McGeorge
Mrs. Catherine A. McGraw
Ms. Eileen M. Mcguiggan
Ms. Patricia McLeod
Mr. Steve McMahel
Fr. Patrick McMullen
Ms. Tracy McMullen
Ms. McMullen-McGill
Mr. Michael McNay
Mr. and Mrs. Joe McSwiggin
Ms. Kris Meade
Mr. Cecile Mear
Mr. James W. Meier
Ms. Mary Berschied Meiser
Mr. Robert Mendlein
Mr. Darryl Menning
Mr. Harold A. and Lane A. Merten
Ms. Jackie Metz
Mr. Phillip Metz
Mr. Kenneth Metzger
Mr. James Meyers
Mr. Ray Michael
Mr. William Michnowicz
Mr. James A. Milner
Ms. Judy Miracle
Ms. Toia Mitchell Davis
Mr. and Mrs. Al Moeller
Mrs. Marjorie Mohr
Ms. Sandra Mohring
Mr. Alan Monaghan
Mr. John Montag
Mr. Jonathan Montagne
Mr. Paul Morgal
Ms. Vivian K. Morgan
Ms. Deborah Morris
Ms. Sandra Morrison
Mr. James Morrow
Mr. Ira Moskowitz
Mr. David Mueller
Ms. Joyce Mueller
Ms. Carol Mundy
Mr. Leo Munick
Mr. Jack Murphy
Mr. Lawrence Murphy
Mr. Fred Murrell
Ms. Marguerite Murtaugh
Mr. Chris Musolino
Mr. Bill Myers
Ms. Keller Myers
Ms. Teressa Naeve
Mr. Jim Nare

Ms. Joann Nashiff
 Mr. Jeff Neal
 Ms. Priscilla Neill
 Ms. Betty Nelson
 Mr. Joe Nienaber
 Ms. Linda Niesen
 Ms. Susane Niewahner
 Ms. Janet Norgren
 Mr. and Mrs. Richard M. Norman
 Mr. William Norris
 Ms. Cheryl Ober
 Ms. Peggy O'Dell
 Ms. Marta Ogle
 Mr. and Mrs. Hal O'kray
 Ms. Ann E. Oliver
 Mr. Paul Omi
 Mr. James O'Moore
 Mr. Thomas Orth
 Mr. Jason Ortiz
 Mr. Ron Ott
 Ms. Tina Pack
 Mr. and Paul Padget
 Mr. Randy Palmer
 Ms. Dawn Parks
 Mr. Jimmy Patterson
 Mr. Richard Payne
 Mr. Donald Peck
 Mr. William Peck
 Ms. Deborah Peebles
 Mr. Stephen Peelman
 Ms. Jean Pence

Mr. Theo Penker
 Mr. and Mrs. John Pepper
 Mr. David Perry
 Mr. Karl Perry
 Ms. Alice Petz
 Ms. Sharlene Peyton
 Mr. Gerald and Maureen Pfeiffer
 Mr. Donald Pfister
 Mr. Tony J. Phillips
 Ms. Anne Pleatman
 Ms. Linda Plye
 Mr Mike Polasky
 Ms. Katheryn Pollard
 Ms. Mary B. Pope
 Mr. David Powell
 Mr. & Mrs. Richard Pratt
 Ms. Bonnie Pratte
 Mr. Arthur L. Price
 Mr. Van Prince
 Mr. Bob Pritchett
 Mr. Ronald E. Purdon
 Mrs. Sharon Purtee
 Mr. Mark Puttman
 Ms. Heather Quigley
 Mr. A.J. Quinones
 Ms. Paulette Radke
 Ms. Shelly Raines
 Mr. Rick Rainey
 Mr. Glenn Ramey
 Mr. James A. Ramsey
 Mr. Chris Rankin

Mr. Joseph Ranz
 Mr. John Rapping
 Ms. Betty Rapp
 Mr. John Rauck
 Mr. James Rauf
 Mr. Rick Reckner
 Mr. Clint Reese
 Mr. Tim Reher
 Ms. Sheila W. Reid
 Mr. and Mrs. William A. Renz
 Mr. Fred Reuter
 Mr. and Mrs. Donald Rhoad
 Ms. Ann Rhodes
 Mr. Dennis Rhodus
 Ms. Denise Rice
 Ms. Mary Rice
 Mr. Jeff Ritter
 Mrs. Lydia Rittinger
 Ms. Ora Rivers
 Mr. Scott Roberts
 Mr. and Mrs. Douglas B. Robinson
 Mrs. Penny A. Rolfsen
 Mrs. Inge Roll
 Mr. King and Brenda Rood
 Mr. Troy Rose
 Mr. William Rose
 Ms. Cynthia Rosenbauer
 Ms. Linda Rossman
 Mr. Paul Roth
 Ms. Marianne T. Roy
 Ms. Patti Ruge
 Mr. Chuck Ruiz
 Mr. Deron Rush
 Ms. Mary Rusk
 Mr. Doug Ryan
 Ms. Anya Sagee
 Ms. Walquiria Sanchez-Deleon
 Ms. Charlene Santos
 Mr. Gregory Sayles
 Mr. Frank Scalucci
 Mrs. Patricia L. Schaeper
 Mr. Paul Schaney
 Ms. Jackie Schedel
 Mr. and Mrs. Robert J. Schell
 Ms. Kristin Scheper
 Mr. Cary Schmidt
 Mr. Jeffrey Schneider
 Mr. Michael Schneider
 Mr. Phil Schneider
 Mr. David E. and Kay E. Schram
 Mr. Jim Schriever
 Mr. Chris Schroeder

Ms. Lynne Schutte
 Ms. Jacqueline A. Schwarber
 Mr. Matthew Schwarber
 Mr. Ron Schwartz
 Ms. Theresa Scott
 Ms. Beverly R. Seibert
 Ms. Libby Seitz
 Mr. Dave and Sandy Seiwert
 Mr. Ramesh Shanbhag
 Mr. Vinny Shankar
 Mr. Dan Shapiro
 Mr. Thomas Sheeran
 Mr. Mike Sheets
 Mr. Jack A. Shepherd
 Ms. Karen Shields
 Ms. Karen Shinkle
 Ms. Carolyn Short
 Mr. Charles K. Shrout
 Mr. and Mrs. Leo Shuller
 Ms. Jennifer Siemers
 Ms. Linda Silvati
 Ms. Barbara Simon
 Ms. Elizabeth Simpkins
 Mr. Paul Sittenfeld
 Mr. Tim Sizemore
 Mr. Jim Sketch
 Ms. Jackie Slone
 Ms. Judy Smalley
 Ms. Barbara Smith
 Mr. and Mrs. Clyde Smith
 Ms. Jennifer Smith
 Mr. John Smith
 Mrs. Linda Smith
 Ms. Nancy Smith
 Mr. Stanley Smith
 Ms. Wanda Smith
 Mr. and Mrs. Jack Sneller
 Ms. Sharon Snock
 Mr. Dave Snyder
 Mr. and Mrs. William Sollmann
 Mr. John Spencer
 Mr. Scott Spencer
 Spring Grove Family
 Mr. James Stacey
 Ms. Barbara Stacy
 Ms. Charlene Stacy
 Mr. Alan Stafford
 Ms. Susan M. Stenger
 Mr. David Sterwerf
 Mr. Terry Stewart
 Ms. Margaret Story
 Mr. and Mrs. Bruce W. Stowe



“MKC has simplified our life and given us peace to plan for the future. There is always something for you to do. There is great entertainment and many opportunities to go to different places. If you don’t want to cook, there is a place for you to go eat here. The culture of the people that work here is unbelievable.”

DEAN GUADIN
 Maple Knoll Village resident

Ms. Christine Strickling
 Ms. Christina Studer
 Ms. Sharon Stultz
 Ms. Laura Sullivan
 Ms. Janis Sutton
 Mr. Ron Sutton
 Mr. Timothy Swallow
 Mr. Robson and Lynda Sweney
 Ms. Margaret Szempruch
 Ms. Marilyn Tanis
 Ms. Mary S. Tanke
 Mr. Jim Tarbell
 Mr. Bill Taylor
 Mr. Theodor Tegenkamp
 Mr. Todd Tegtmeier
 Ms. Susan Tensing
 Mr. Garry Terrell
 Ms. Marjorie Test
 Mr. John Teuschl
 Mrs. Martha Thaler
 Mr. Jeff Thomas
 Mr. Mark Thomas
 Ms. Laura Thurn
 Ms. Lynn Ticotsky
 Mr. William Tittle
 Ms. Maggie Toal
 Ms. Kay Toft
 Ms. Sharon Tolliver
 Mr. Bob Trainer
 Ms. Denise Traynor
 Ms. Sue Troescher
 Mr. Dale Trone
 Ms. Anita Trotta
 Ms. Katie Truesdell
 Ms. Mary Tschofen
 Ms. Randie Turner
 Mr. Michael Turney
 Ms. Julie Tweedt
 Mr. David Urton
 Ms. Susan Valera
 Ms. Rosalie Van Nuis
 Mr. Charles VanArsdale
 Mr. Thomas Vanden Eynden
 Ms. Anne Vinciguerra
 Mr. James J. Volker
 Ms. Sue Vorherr
 Mr. John and Diane Wagner
 Ms. Lenora Walker
 Mr. Erik Wallace
 Mr. Jim Walsh
 Mr. Steve Warkany
 Mr. Mark Watkins
 Ms. Lisa Webb
 Ms. Anne Weber
 Mr. Jim Weckenbrock
 Ms. Dana Wehrmeyer
 Mr. Roger Weideman
 Mr. Donald Weinkam
 Mr. Harry and Tina Weitkamp
 Ms. Deb Wesley
 Ms. Karen Wessel
 Mr. and Mrs. Joe Westendorf
 Mr. David Whissel
 Ms. Lori White
 Mr. Tom White
 Mr. Chris Wick
 Mr. Charles Wilder
 Mr. and Mrs. Gregory Wilkins
 Mrs. Michele A. Wilkins

Ms. Mary Williams
 Ms. Phyllis Williams
 Ms. Ruth C. Williams
 Mr. Jeff Williamson
 Mr. Gordon Willis
 Ms. Mary Ellen Wilson
 Mr. David W. Wise
 Mr. David Withrow
 Ms. Joyce Wolke
 Mr. Aaron Wright
 Mr. Bill Wright
 Mr. Don Wuebbeling
 Ms. Debbie Wulf
 Mr. Timothy Wurth
 Mr. Robert L. Wyly
 Ms. Sara Yeazel
 Mr. Marc Young
 Mr. George Zahn
 Mr. Dan Zavan
 Mr. Dean Zeiler
 Ms. Bobbi Zigelmier
 Ms. Paula Zipfel
 Mr. & Mrs. Paul Zook

TKO AUDIO VISUAL FUND

Circle of Life | \$2,000.00 +
 Mr. Robert E. White

Circle of Gold | \$1,000.00 +
 Ms. Judith de Luce

Circle of Silver | \$100.00 +
 Mrs. Anne Davis

TKO AUDITORIUM FUND

Circle of Life | \$2,000.00 +
 Mrs. Sandra Pont

Circle of Gold | \$1,000.00 +
 Ms. Judith de Luce
 Mrs. Joan Green
 Mrs. Florence Jones

Circle of Silver | \$100.00 +
 Mr. and Mrs. Barry Chabot
 Ms. Lisa Groger
 Ms. Margaret E. Kindler
 Mr. Jacob Leonhardt
 Mr. and Mrs. Arthur Lippmann
 Ms. Marcia Perry
 Mr. & Mrs. Nicholas Poccia
 Ms. Sally Wasser

TKO FUTURE CARE FUND

Circle of Life | \$2,000.00 +
 Mrs. Sandra Pont
 Mrs. Kate Wespiser

Circle of Gold | \$1,000.00 +
 Mr. and Mrs. Thomas Beatty
 Mr. and Mrs. Charlie H. Bowers
 Mr. and Mrs. Barry Chabot
 Ms. Judith de Luce



Ms. Eileen Goode
 Mr. Frank Jordan
 Ms. Mary Keebler
 Mrs. Winifred Pearson
 Mrs. Virginia Smith

Circle of Silver | \$100.00 +
 Mrs. Carolyn Auble
 Ms. Mary Bachmann
 Mr. George Beverley
 Mr. and Mrs. Frederick F. Brower
 Ms. Sue Clark
 Mrs. Anne Davis
 Dr. and Dr. Theodore Davis
 Mr. and Mrs. Paul Eichhold
 Mrs. Veda Etheridge
 Ms. Kay Faris
 Mr. and Mrs. John D. Ferguson
 Mrs. June Goggin
 Mr. and Mrs. John Haffey
 Ms. JoAnne S. Hagerman
 Mrs. Cheryl Hampton
 Mr. and Mrs. Bill Hanscom
 Mrs. Peggy Harrington
 Mr. Oliver Paul Harville
 Mrs. Louise Hofstadter
 Mr. and Mrs. John H. Huntington
 Mrs. Alex Jones
 Mr. and Mrs. Chuck Kamke
 Mrs. Scarlett L. Kilgore
 Ms. Margaret E. Kindler
 Kroger
 Ms. Laura Lacy
 Mrs. Cynthia Leslie
 Mr. and Mrs. Arthur Lippmann
 Mrs. Anne Lodge
 Mrs. Sharon Lytle

Mr. and Mrs. David McGrew
 Mr. and Mrs. Bob Medlock
 Mrs. Virginia H. Miller
 Ms. Rebecca Lynn Parrigin
 Ms. Marcia Perry
 Mr. and Mrs. Charles Piano
 Mr. & Mrs. Nicholas Poccia
 Mr. William Pulley
 Mr. Donald Retzsch
 Ms. Robin C. Rhodus
 Rotary Club of Oxford Ohio (The)
 Ms. Maureen Rushton
 Mrs. Joy Russell
 Mr. and Mrs. Raymond Schindler
 Mr. James Smith
 Mrs. Virginia Speck
 Mr. Michael Tankersley
 Ms. Lisa Taulbee
 The Elm Hotel
 The Hampton Inn
 Mr. Joseph Volker
 Ms. Tina Vrabel-Hansel
 Ms. Sally Wasser
 Mr. Robert E. White
 Mr. Michael Williams
 Ms. Betty Willis
 Ms. Susan Wilson
 Mrs. Shirley A. Younts
 Ms. Mariam Zabel

TKO ACTIVITIES FUND

Circle of Silver | \$100.00 +
 Anonymous (1)
 Mr. & Mrs. Nicholas Poccia



mapleknoll
COMMUNITIES



“A STORY HAS NO
BEGINNING OR END:
ARBITRARILY ONE CHOOSES
THAT MOMENT OF
EXPERIENCE FROM WHICH
TO LOOK BACK OR FROM
WHICH TO LOOK AHEAD.”

— Graham Green

